Precision 3470

Setup and Specifications

Regulatory Model: P137G Regulatory Type: P137G007/P137G008 April 2022 Rev. A00



Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

© 2022 Dell Inc. or its subsidiaries. All rights reserved. Dell Technologies, Dell, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

Contents

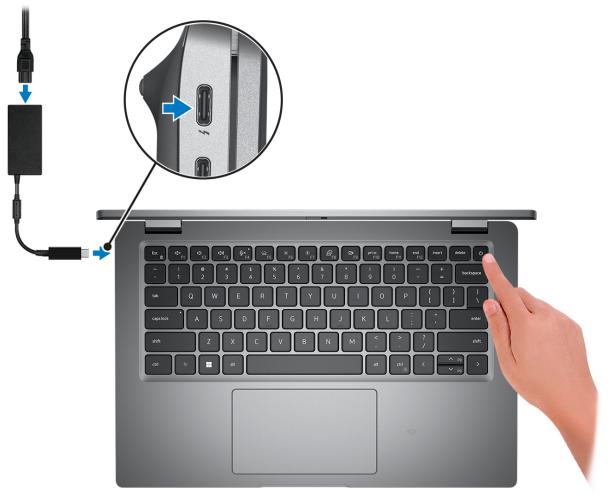
Chapter 1: Set up your Precision 3470	
Chapter 2: Views of Precision 3470	7
Right	7
Left	7
Тор	
Front	9
Bottom	10
Service Tag	
Battery charge and status light	11
Chapter 3: Specifications of Precision 3470	12
Dimensions and weight	
Processor	
Chipset	
Operating system	13
Memory	
External ports	14
Internal slots	14
Ethernet	
Wireless module	15
Audio	
Storage	
Media-card reader	
Keyboard	
Camera	
Clickpad	
Power adapter	
Battery	19
Display	
Fingerprint reader (optional)	
Sensor	
GPU—Integrated	
GPU—Discrete	
Multiple display support matrix	
Hardware security	
Smart-card reader	
Contactless smart-card reader	
Contacted smart-card reader	
Operating and storage environment	25
Chapter 4: ComfortView Plus	27
Chapter 5: Keyboard shortcuts of Precision 3470	28

Chapter 6: Getting help and contacting Dell.	
--	--

Set up your Precision 3470

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



- **NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- 2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, search in the Knowledge Base Resource at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - i NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.

- On the Support and Protection screen, enter your contact details.
- **3.** Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
	Dell Product Registration Register your computer with Dell.
ТЩ.	Dell Help & Support Access help and support for your computer.
	SupportAssist
<u>~</u>	SupportAssist is the smart technology that keeps your computer running at its best by optimizing settings, detecting issues, removing viruses and notifies when you need to make system updates. SupportAssist proactively checks the health of your system's hardware and software. When an issue is detected, the necessary system state information is sent to Dell to begin troubleshooting. SupportAssist is preinstalled on most of the Dell devices running Windows operating system. For more information, see SupportAssist for Home PCs User's Guide on www.dell.com/serviceabilitytools.
	(i) NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.
	Dell Update
-{\$	Updates your computer with critical fixes and latest device drivers as they become available. For more information on using Dell Update, search in the Knowledge Base Resource at www.dell.com/support.
	Dell Digital Delivery
	Download software applications, which are purchased but not preinstalled on your computer. For more information on using Dell Digital Delivery, search in the Knowledge Base Resource at www.dell.com/support.

2

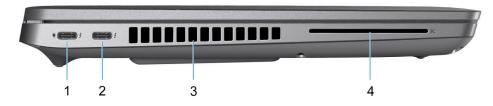
Views of Precision 3470

Right



- 1. microSD-card slot
- 2. Headset (headphone and microphone combo) port
- 3. USB 3.2 Gen 1 port
- 4. USB 3.2 Gen 1 port with PowerShare
- 5. HDMI 2.0 port
- 6. RJ45 Ethernet port (flip-down)
- 7. Wedge-shaped lock slot

Left



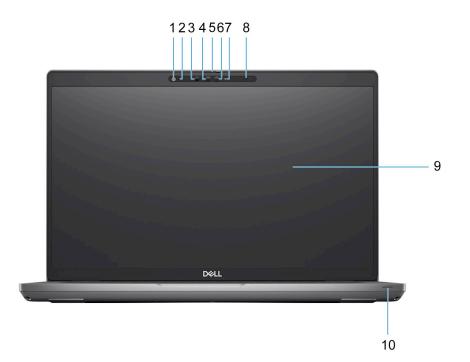
- 1. Thunderbolt 4 ports with DisplayPort Alt Mode/USB4/Power Delivery
- 2. Thunderbolt 4 ports with DisplayPort Alt Mode/USB4/Power Delivery
- 3. Air vents
- 4. Smart-card reader slot (optional)

Тор



- 1. Power button with fingerprint reader (optional)
- 2. Keyboard
- 3. NFC (optional)
- 4. Clickpad

Front



- 1. Ambient Light Sensor (ALS)
- 2. Microphone
- 3. IR emitter
- 4. IR camera
- 5. Camera shutter
- 6. RGB camera
- 7. Camera indicator LED
- 8. Microphone
- 9. LCD panel
- 10. Battery indicator/diagnostic LED

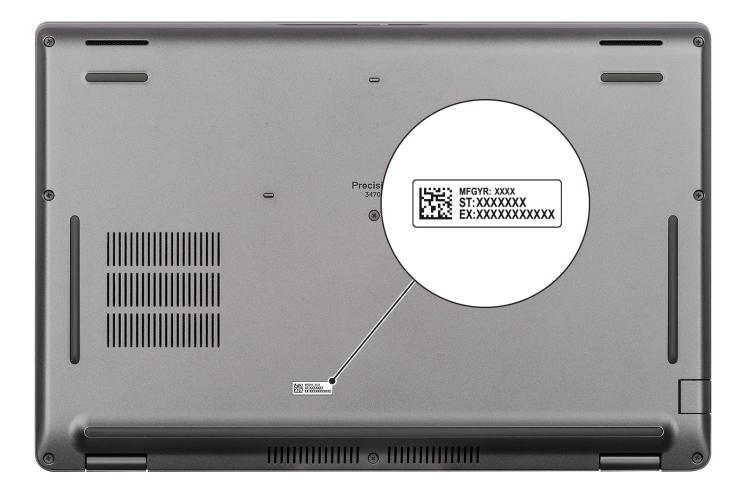
Bottom



- 1. Speakers
- 2. Service tag label
- 3. Air vents

Service Tag

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information.



Battery charge and status light

The following table lists the battery charge and status light behavior of your Precision 3470.

Table 2. Battery charge and status light behavior

Power Source	LED Behavior	System Power State	Battery Charge Level
AC Adapter	Off	S0 - S5	Fully Charged
AC Adapter	Solid White	S0 - S5	< Fully Charged
Battery	Off	S0 - S5	11-100%
Battery	Solid Amber (590+/-3 nm)	S0 - S5	< 10%

- S0 (ON) System is turned on.
- S4 (Hibernate) The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.
- S5 (OFF) The system is in a shutdown state.

Specifications of Precision 3470

Dimensions and weight

The following table lists the height, width, depth, and weight of your Precision 3470.

Table 3. Dimensions and weight

Description	Values	
Height:		
Front height	20.95 mm (0.82 in.)	
Rear height	23.60 mm (0.92 in.)	
Width	321.35 mm (12.65 in.)	
Depth	212.00 mm (8.35 in.)	
Weight (i) NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.	1.49 kg (3.30 lb)	

Processor

The following table lists the details of the processors supported by your Precision 3470.

Table 4. Processor

Description	Option one	Option two	Option three
Processor type	12 th Generation Intel vPro Enterprise with Intel Core i5-1250P	12 th Generation Intel Core i7-1260P	12 th Generation Intel vPro Enterprise with Intel Core i7-1270P
Processor wattage	28 W	28 W	28 W
Processor core count	12	12	12
Processor thread count	16	16	16
Processor speed	Up to 4.40 GHz	Up to 4.70 GHz	Up to 4.80 GHz
Processor cache	12 MB	18 MB	18 MB
Integrated graphics	Intel Iris X ^e Graphics	Intel Iris X ^e Graphics	Intel Iris X ^e Graphics

Chipset

The following table lists the details of the chipset supported by your Precision 3470.

Table 5. Chipset

Description	Values
Chipset	Intel P28
Processor	12 th Generation Intel Core i5/i7
DRAM bus width	64-bit (for dual-channel)
Flash EPROM	 32 MB for non-vPro 32 MB+16 MB for vPro
PCle bus	Up to Gen 4.0

Operating system

Your Precision 3470 supports the following operating systems:

- Windows 11 Home
- Windows 11 Pro
- Windows 11 Pro National Academic
- Windows 11 Pro Downgrade (Windows 10 Pro Image Factory Installed)
- Windows 10 China G-SKU
- Ubuntu 20.04 LTS

Memory

The following table lists the memory specifications of your Precision 3470.

Table 6. Memory specifications

Description	Values
Memory slots	Two-SoDIMM
Memory type	DDR5
Memory speed	4800 MHz
Maximum memory configuration	64 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, 32 GB
Memory configurations supported	 8 GB, 1 x 8 GB, DDR5, 4800 MHz 16 GB, 1 x 16 GB, DDR5, 4800 MHz 16 GB, 2 x 8 GB, DDR5, 4800 MHz, dual-channel 32 GB, 1 x 32GB, DDR5, 4800 MHz 32 GB, 2 x 16 GB, DDR5, 4800 MHz, dual-channel 64 GB, 2 x 32 GB, DDR5, 4800 MHz, dual-channel

External ports

The following table lists the external ports of your Precision 3470.

Table 7. External ports

Description	Values	
Network port	One RJ45 Ethernet port	
USB ports	 One USB 3.2 Gen 1 port One USB 3.2 Gen 1 port with PowerShare Two Thunderbolt 4 ports with DisplayPort Alt Mode/ USB4/Power Delivery 	
Audio port	One headset (headphone and microphone combo) port	
Video port	HDMI 2.0 port	
Media-card reader	One microSD-card slot	
Power-adapter port	USB Type-C power input	
Security-cable slot	One wedge-shaped lock slot	

Internal slots

The following table lists the internal slots of your Precision 3470.

Table 8. Internal slots

Description	Values
M.2	 One M.2 2230 slot for WiFi and Bluetooth card One M.2 2230/2280 slot for solid-state drive One M.2 3042 Key-B slot for WWAN (optional) (i) NOTE: To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support.

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Precision 3470.

Table 9. Ethernet specifications

Description	Values
Model number	Intel I219-V/Intel I219-LM
Transfer rate	10/100/1000 Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Precision 3470.

Description	Option one	Option two	Option three
Model number	Realtek RTL8822CE	Intel AX211	Intel AX211
Transfer rate	Up to 867 Mbps	Up to 2400 Mbps	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz/6 GHz	2.4 GHz/5 GHz/6 GHz
Wireless standards	 WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) 	 WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) Wi-Fi 6E (WiFi 802.11ax) 	 WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) Wi-Fi 6E (WiFi 802.11ax)
Encryption	64-bit/128-bit WEPAES-CCMPTKIP	64-bit/128-bit WEPAES-CCMPTKIP	 64-bit/128-bit WEP AES-CCMP TKIP
Bluetooth	Bluetooth 5.0	Bluetooth 5.2	No Bluetooth

Table 10. Wireless module specifications

Audio

The following table lists the audio specifications of your Precision 3470.

Table 11. Audio specifications

Description		Values
Audio controller		Realtek ALC3204 with Waves MaxxAudio Pro
Stereo conversion		24-bit Digital-to-Analog (DAC) and Analog-to-Digital (ADC)
Internal audio interface		High definition audio interface
External audio interface		Universal audio jack
Number of speakers		Тwo
Internal-speaker amplifier		Supported (audio codec integrated)
External volume controls		Keyboard shortcut controls
Speaker output:		
Average speaker output		2 W
Peak speaker output		2.5 W
Subwoofer output		Not supported
Microphone		Dual-array microphones

Storage

This section lists the storage options on your Precision 3470.

Table 12. Storage matrix

Storage	Single M.2 socket
M.2 SSD Boot	Yes

Table 13. Storage specifications

Storage type	Interface type	Capacity
M.2 2230, Class 35 SSD	PCle NVMe	Up to 512 GB
M.2 2280, Class 40 SSD	PCle NVMe	Up to 2 TB
M.2 2230, Class 35 SSD, self-encrypting drive	PCle NVMe	256 GB
M.2 2280, Class 40 SSD, self-encrypting drive	PCle NVMe	512 GB

Media-card reader

The following table lists the media cards supported by your Precision 3470.

Table 14. Media-card reader specifications

Description	Values	
Media-card type One microSD 4.0 card		
Media-cards supported	 Micro Secure Digital (mSD) Micro Secure Digital High Capacity (mSDHC) Micro Secure Digital Extended Capacity (mSDXC) 	
() NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card		

Keyboard

The following table lists the keyboard specifications of your Precision 3470.

Table 15. Keyboard specifications

installed in your computer.

Description	Values	
Keyboard type	Standard backlit keyboardStandard non-backlit keyboard	
Keyboard layout	QWERTY	
Number of keys	 United States and Canada: 79 keys United Kingdom: 80 keys Japan: 83 keys 	
Keyboard size	X=19.05 mm key pitch	

Table 15. Keyboard specifications (continued)

Description	Values	
	Y=18.05 mm key pitch	
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. (i) NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.	

Camera

The following table lists the camera specifications of your Precision 3470.

Table 16. Camera specifications

Des	cription	Option 1	Option 2
Number of cameras		One	One
Can	nera type	HD RGB camera	FHD RGB/IR camera, proximity sensor/ express sign-in
Can	nera location	Front Camera	Front camera
Can	nera sensor type	CMOS sensor technology	CMOS sensor technology
Can	nera resolution:		
	Still image	0.92 megapixel	2.07 megapixels
	Video	1280 x 720 (HD) at 30 fps	1920 x 1080 (FHD) at 30 fps
	ared camera plution:		
	Still image	NA	Yes
Video		NA	Yes
Diag	jonal viewing angle:		
	Camera	78.60 degrees	87.60 degrees
	Infrared camera	NA	NA

Clickpad

The following table lists the clickpad specifications of your Precision 3470.

Table 17. Clickpad specifications

	Description		Values	
	Clickpad resolution:			
ľ	Horizontal		3339	

Table 17. Clickpad specifications (continued)

Description		Values	
Vertical		1994	
Clickpad dimensions:			
Horizontal		115 mm (4.53 in.)	
	Vertical	67 mm (2.64 in.)	
Clickpad gestures		For more information about clickpad gestures available on Windows, see the Microsoft knowledge base article 4027871 at support.microsoft.com.	

Power adapter

The following table lists the power adapter specifications of your Precision 3470.

Table 18. Power adapter specifications

Description	Option one	Option two	
Туре	90 W AC adapter, USB-C (i) NOTE: Supported only in UMA configuration.	130 W AC adapter, USB-C	
Power-adapter dimensions:		1	
Height	22 mm (0.87 in.)	22 mm (0.87 in.)	
Width	66 mm (2.60 in.)	66 mm (2.60 in.)	
Depth	130 mm (5.12 in.)	143 mm (5.63 in.)	
Input voltage	100 VAC-240 VAC	100 VAC-240 VAC	
Input frequency	50 Hz–60 Hz	50 Hz-60 Hz	
Input current (maximum)	1.50 A	1.80 A	
Output current (continuous)	 20 V/4.50 A 15 V/3 A 9 V/3 A 5 V/3 A 	6.50 A/1.00 A	
Rated output voltage	20 VDC/15 VDC/9 VDC/5 VDC	20 VDC/5 VDC	
Temperature range:			
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)	
Storage	40°C to -40°C (104°F to -40°F)	40°C to -40°C (104°F to -40°F)	

Battery

The following table lists the battery specifications of your Precision 3470.

Table 19. Battery specifications

Description Battery type		Option one	Option two 4 cell, 64 WHr, "smart" lithium-ion, Long Lifecycle, ExpressCharge capable, integrated	
		4 cell, 64 WHr, "smart" lithium-ion, ExpressCharge capable, integrated		
Battery voltage		15.20 VDC	15.20 VDC	
Battery weight (maximu	ım)	0.283 kg (0.62 lbs.)	0.283 kg (0.62 lbs.)	
Battery dimensions:				
	Height	7.60 mm (8.12 in.)	7.60 mm (8.12 in.)	
	Width	226.60 mm (3.22 in.)	226.60 mm (3.22 in.)	
	Depth	81.40 mm (0.22 in.)	81.40 mm (0.22 in.)	
Temperature range:				
	Operating	 Charge: 0 °C to 45 °C (32 °F to 113 °F) Discharge: 0 °C to 70 °C (32 °F to 158 °F) 	 Charge: 0 °C to 45 °C (32 °F to 113 °F) Discharge: 0 °C to 70 °C (32 °F to 158 °F) 	
	Storage	-20°C to 65°C (-4 °F to 149 °F)	-20°C to 65°C (-4 °F to 149 °F)	
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certair power-intensive conditions.	
Battery charging time (approximate) () NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and</i> <i>My Dell</i> on www.dell.com.		2 hours (when the computer is off)	2 hours (when the computer is off)	
Coin-cell battery		CR2032	CR2032	

your computer to reduce the power consumption.

Display

The following table lists the display specifications of your Precision 3470.

Table 20. Display specifications

Description		Option one	Option two	Option three
Display type		Full High Definition (FHD)	Full High Definition (FHD)	Full High Definition (FHD), Super Low Power (SLP), Low Blue Light
Display-panel	technology	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)
Display-panel dimensions (active area):				
Hei	ght	173.95 mm (6.84 in.)	173.95 mm (6.84 in.)	173.95 mm (6.84 in.)
Wid	lth	309.6 mm (12.18 in.)	309.6 mm (12.18 in.)	309.6 mm (12.18 in.)
Diaç	gonal	355.6 mm (14.00 in.)	355.6 mm (14.00 in.)	355.6 mm (14.00 in.)
Display-panel resolution	native	1920 × 1080	1920 x 1080	1920 x 1080
Luminance (typical)		250 nits	300 nits	400 nits
Megapixels		2.07	2.07	2.07
Color gamut		45% NTSC	72% NTSC	SRGB 100%
Pixels Per Inch (PPI)		157	157	157
Contrast ratio (typical)		600:1	600:1	1000:1
Response time (max)		35 ms	35 ms	35 ms
Refresh rate		60 Hz	60 Hz	60 Hz
Horizontal vie	w angle	85/85 +/- degrees	85/85 +/- degrees	85/85 +/- degrees
Vertical view angle		85(U)/85(D) +/- degrees	85(U)/85(D) +/- degrees	85(U)/85(D) +/- degrees
Pixel pitch		0.161 x 0.161 mm	0.161 x 0.161 mm	0.161 x 0.161 mm
Power consumption (maximum)		3.1 W	4.1 W	2.5 W
Anti-glare vs glossy finish		Anti-glare	Anti-glare	Anti-glare
Touch options		No	Yes	No

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Precision 3470.

Table 21. Fingerprint reader specifications

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	508 dpi
Fingerprint-reader sensor pixel size	108 x 88

Sensor

The following table lists the sensor of your Precision 3470.

Table 22. Sensor

Sensor support
Accelerometer (ST Micro LIS2DW12TR): On the base (system board)
Accelerometer with Gyro (ST Micro LSM6DSOTR): On the hinge-up (optional-upsell configuration with EMZA/ALS/IR camera)
Adaptive thermal performance: requires 16-bit accelerometer
Hall effect sensor
Sensor hub

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Precision 3470.

Table 23. GPU—Integrated

Controller	Memory size	Processor
Intel Iris X ^e Graphics	Shared system memory	12 th Generation Intel Core i5/i7 processors

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Precision 3470.

Table 24. GPU—Discrete

Controller	Memory size	Memory type
NVIDIA T550	4 GB	GDDR6

Multiple display support matrix

The following table lists the multiple display support matrix for your Precision 3470.

Table 25. Multiple display support matrix

Graphics Card	Direct Graphics Controller Direct Output Mode	with computer internal	Supported external displays with computer internal display off
Intel Iris X ^e Graphics	Not applicable	up to 3 external displays	up to 3 external displays
NVIDIA T550	No	No	No

Hardware security

The following table lists the hardware security of your Precision 3470.

Windows Hello - Fingerprint Re	ader (optional)
Trusted Platform Module (TPN	I) 2.0 FIPS 140-2 Certified
TCG Certification for TPM (Tru	isted Computing Group)
One wedge-shaped lock slot	
Mechanical privacy shutter for	camera
One Dell Lockable port cover (optional)
Control Vault 3 Advanced Auth	entication (optional) FIPS 140-2 Level 3 Certified
Fingerprint Reader with Contro	I Vault 3
Contacted Smartcard reader w	ith Control Vault 3 (optional) FIPS 201 Certified
Contactless Smartcard, NFC/F	PR with CV3 (optional)
Chassis Intrusion Detection	
Battery Intrusion Detection	
RPMC SPI Flash	
SPI Flash Tamper Detection/Pr	evention Shunt Circuit
Dell Client Command Suite : Or	-Prem & Cloud Dell Optimizer
Dell Power Manager Support as	ssist : PCs & OS Recovery (Excalibur)
Dell SafeBIOS - Off-Host Verifi	cation
Dell SafeBIOS - Indicator of Att	ack
Dell SafelD Vmware Carbon Bla Resilience	ck Endpoint: Standard, Advanced, Enterprise Absolute Visibility Absolute Control Absolute
Netskope Cloud Access	
Security Broker (CASB)	
Netskope Secure Web Gatewa	<i>y</i>
Netskope Private Access	
Optional Dell Data Security and	Management Software
Dell Endpoint Security Suite En	terprise
Dell Data Guardian	

Table 26. Hardware security (continued)

Dell Encryption Enterprise
Dell Encryption Personal
Dell Threat Defense
MozyPro or MozyEnterprise
RSA NetWitness Endpoint
RSA SecurID Access
VMware Workspace ONE
Absolute Endpoint Visibility and Control
Vmware Carbon Black Endpoint + Secureworks Threat Detection & Response
Carbonite
Dell Supply Chain Defense

Smart-card reader

Contactless smart-card reader

This section lists the contactless smart-card reader specifications of your Precision 3470.

Table 27. Contactless smart-card reader specifications

Title	Description	Dell ControlVault 3 contactless smart-card reader with NFC
Felica Card Support	Reader and software capable of supporting Felica contactless cards	Yes
ISO 14443 Type A Card Support	Reader and software capable of supporting ISO 14443 Type A contactless cards	Yes
ISO 14443 Type B Card Support	Reader and software capable of supporting ISO 14443 Type B contactless cards	Yes
ISO/IEC 21481	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO/IEC 18092	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO 15693 Card Support	Reader and software capable of supporting ISO15693 contactless cards	Yes
NFC Tag Support	Supports reading and processing of NFC compliant tag information	Yes
NFC Reader Mode	Support for NFC Forum Defined Reader mode	Yes
NFC Writer Mode	Support for NFC Forum Defined Writer mode	Yes
NFC Peer-to-Peer Mode	Support for NFC Forum Defined Peer to Peer mode	Yes

Table 27. Contactless smart-card reader specifications (continued)

Title	Description	Dell ControlVault 3 contactless smart-card reader with NFC
EMVCo Compliant	Compliant with EMVCO smart card standards as posted to www.emvco.com	Yes
EMVCo Certified	Formally certified based on EMVCO smart card standards	Yes
NFC Proximity OS Interface	Enumerates NFP (Near Field Proximity) device for OS to utilize	Yes
PC/SC OS interface	Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for OS level drivers	Yes
Windows Certified	Device certified by Microsoft WHCK	Yes
Dell ControlVault support	Device connects to Dell ControlVault for usage and processing	Yes
FIDO2 compliance	Dell ControlVault 3 Smart-card reader is compliant with the FIDO SPEC	Yes

(i) NOTE: 125 Khz proximity cards are not supported.

Table 28. Supported cards

Manufacturer	Card
HID	jCOP readertest3 A card (14443a)
	1430 1L
	DESFire D8H
	iClass (Legacy)
	iClass SEOS
NXP/Mifare	Mifare DESFire 8K White PVC Cards
	Mifare Classic 1K White PVC Cards
	NXP Mifare Classic S50 ISO Card
G&D	idOnDemand - SCE3.2 144K
	SCE6.0 FIPS 80K Dual+ 1 K Mifare
	SCE6.0 nonFIPS 80K Dual+ 1 K Mifare
	SCE6.0 FIPS 144K Dual + 1K Mifare
	SCE6.0 nonFIPS 144K Dual + 1 K Mifare
	SCE7.0 FIPS 144K
Oberthur	idOnDemand - OCS5.2 80K
	ID-One Cosmo 64 RSA D V5.4 T=0 card

Contacted smart-card reader

The following table lists the contacted smart-card reader specifications of your Precision 3470.

Table 29. Contacted smart-card reader specifications

Title	Description	Dell ControlVault 3 smart-card reader
ISO 7816 -3 Class A Card Support	Reader capable of reading 5V powered smart mcard	Yes
ISO 7816 -3 Class B Card Support	Reader capable of reading 3V powered smart card	Yes
ISO 7816 -3 Class C Card support	Reader capable of reading 1.8V powered smart card	Yes
ISO 7816-1 Compliant	Specification for the reader	Yes
ISO 7816 -2 Compliant	Specification for smart card device physical characteristics (size, location of connection points, etc.)	Yes
T=0 support	Cards support character level transmission	Yes
T=1 support	Cards support block level transmission	Yes
EMVCo Compliant	Compliant with EMVCo (for electronic payment standards) smart card standards as posted to www.emvco.com	Yes
EMVCo Certified	Formally certified based on EMVCO smart card standards	Yes
PC/SC OS interface	Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for OS level drivers.	Yes
Windows Certified	Device certified by WHCK	Yes
FIPS 201 (PIV/HSPD-12) Compliant via GSA	Device compliant with FIPS 201/PIV/ HSPD-12 requirements	Yes
FIDO2 compliance	Dell ControlVault 3 Smart-card reader is compliant with the FIDO SPEC	Yes

Operating and storage environment

This table lists the operating and storage specifications of your Precision 3470.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 30. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS

Table 30. Computer environment (continued)

Description	Operating	Storage	
Shock (maximum)	110 G†	160 G†	
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)	
CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.			

 $\ast\,$ Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

ComfortView Plus

WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

Keyboard shortcuts of Precision 3470

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press 2, 2 is typed out; if you press Shift + 2, @ is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing Fn + Esc. Subsequently, multi-media control can be invoked by pressing Fn and the respective function key. For example, mute audio by pressing Fn + F1.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

Function key	Primary behavior
F1	Mute audio
F2	Decrease volume
F3	Increase volume
F4	Mic mute
F5	Keyboard backlight (optional).Image: Image: Ima
F6	Decrease brightness
F7	Increase brightness
F8	Switch to external display
F9	Video off
F10	Print screen
F11	Home
F12	End

Table 31. List of keyboard shortcuts

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 32. Secondary behavior

Function key	Secondary behavior
Fn + F1	Operating system and application specific F1 behavior
Fn + F2	Operating system and application specific F2 behavior
Fn + F3	Operating system and application specific F3 behavior

Table 32. Secondary behavior (continued)

Function key	Secondary behavior
Fn + F4	Operating system and application specific F4 behavior
Fn + F5	Operating system and application specific F5 behavior
Fn + F6	Operating system and application specific F6 behavior
Fn + F7	Operating system and application specific F7 behavior
Fn + F8	Operating system and application specific F8 behavior
Fn + F9	Operating system and application specific F9 behavior
Fn + F10	Operating system and application specific F10 behavior
Fn + F11	Operating system and application specific F11 behavior
Fn + F12	Operating system and application specific F12 behavior
Fn + PrtScr	Turn off/on wireless
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + PgUp	Page up
Fn + PgDn	Page down
Fn + Home	Home
Fn + End	End
Fn + P	SafeScreen (e-Privacy)

6

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 33. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	Deel
Tips	· •
Contact Support	In Windows search, type Contact Support, and press Enter.
Online help for operating system	www.dell.com/support/windows
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support. For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer.
Dell knowledge base articles for a variety of computer concerns	 Go to www.dell.com/support. On the menu bar at the top of the Support page, select Support > Knowledge Base. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

(i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.