

AXIS A9161 Network I/O Relay Module

About this Document

This manual is intended for administrators and users of AXIS A9161 Network I/O Relay Module and is applicable to firmware 1.0 and later. It includes instructions for using and managing the product on your network. Previous experience of networking will be of use when using this product. Some knowledge of UNIX or Linux-based systems may also be beneficial, for developing shell scripts and applications. Later versions of this document will be posted to the Axis website, as required. See also the product's online help, available via the web-based interface.

In this manual, AXIS A9161 Network I/O Relay Module is referred to as the Axis product.

Liability

Every care has been taken in the preparation of this document. Please inform your local Axis office of any inaccuracies or omissions. Axis Communications AB cannot be held responsible for any technical or typographical errors and reserves the right to make changes to the product and manuals without prior notice. Axis Communications AB makes no warranty of any kind with regard to the material contained within this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Axis Communications AB shall not be liable nor responsible for incidental or consequential damages in connection with the furnishing, performance or use of this material. This product is only to be used for its intended purpose.

Intellectual property rights

Axis AB has intellectual property rights relating to technology embodied in the product described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the patents listed at www.axis.com/patent.htm and one or more additional patents or pending patent applications in the US and other countries.

Equipment modifications


This equipment must be installed and used in strict accordance with the instructions given in the user documentation. This equipment contains no user-serviceable components. Unauthorized equipment changes or modifications will invalidate all applicable regulatory certifications and approvals.

Trademark acknowledgments

AXIS COMMUNICATIONS, AXIS, ETRAX, ARTPEC and VAPIX are registered trademarks or trademark applications of Axis AB in various jurisdictions. All other company names and products are trademarks or registered trademarks of their respective companies.

Regulatory information

Europe

 This product complies with the applicable CE marking directives and harmonized standards:

- Electromagnetic Compatibility (EMC) Directive 2014/30/EU. See *Electromagnetic compatibility (EMC) on page 2*.
- Low Voltage (LVD) Directive 2014/35/EU. See *Safety on page 2*.
- Restrictions of Hazardous Substances (RoHS) Directive 2011/65/EU. See *Disposal and recycling on page 3*.

A copy of the original declaration of conformity may be obtained from Axis Communications AB. See *Contact information on page 3*.

Electromagnetic compatibility (EMC)

This equipment has been designed and tested to fulfill applicable standards for:

- Radio frequency emission when installed according to the instructions and used in its intended environment.
- Immunity to electrical and electromagnetic phenomena when installed according to the instructions and used in its intended environment.

USA

This equipment has been tested using a shielded network cable (STP) and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate

radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- The product shall be connected using a shielded network cable (STP) that is properly grounded.

Canada

This digital apparatus complies with CAN ICES-3 (Class B). The product shall be connected using a shielded network cable (STP) that is properly grounded. Cet appareil numérique est conforme à la norme CAN NMB-3 (classe B). Le produit doit être connecté à l'aide d'un câble réseau blindé (STP) qui est correctement mis à la terre.

Europe

This digital equipment fulfills the requirements for RF emission according to the Class B limit of EN 55032. The product shall be connected using a shielded network cable (STP) that is properly grounded.

This product fulfills the requirements for immunity according to EN 61000-6-1 residential, commercial and light-industrial environments.

This product fulfills the requirements for immunity according to EN 61000-6-2 industrial environments.

This product fulfills the requirements for immunity according to EN 55024 office and commercial environments.

This product fulfills the requirements for immunity according to EN 50130-4 residential, commercial, light-industrial and industrial environments.

Australia/New Zealand

This digital equipment fulfills the requirements for RF emission according to the Class B limit of AS/NZS CISPR 32. The product shall be connected using a shielded network cable (STP) that is properly grounded.

Japan

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。本製品は、シールドネットワークケーブル(STP)を使用して接続してください。また適切に接地してください。

Safety

This product complies with IEC/EN/UL 62368-1, safety of audio/video and IT equipment.

If its connecting cables are routed outdoors, the product shall be grounded either through a shielded network cable (STP) or other appropriate method.

The power supply used with this product shall fulfill the requirements for Safety Extra Low Voltage (SELV) and Limited Power Source (LPS) according to IEC/EN/UL 60950-1.

Battery

Lithium coin cell 3.0 V batteries contain 1,2-dimethoxyethane; ethylene glycol dimethyl ether (EGDME), CAS no. 110-71-4.

⚠WARNING

- Risk of explosion if the battery is incorrectly replaced.
- Replace only with an identical battery or a battery which is recommended by Axis.
- Dispose of used batteries according to local regulations or the battery manufacturer's instructions.

Disposal and recycling

When this product has reached the end of its useful life, dispose of it according to local laws and regulations. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. In accordance with local legislation, penalties may be applicable for incorrect disposal of this waste.

Europe



■ This symbol means that the product shall not be disposed of together with household or commercial waste. Directive 2012/19/EU on waste electrical and electronic equipment (WEEE) is applicable in the European Union member states. To prevent potential harm to human health and the environment, the product must be disposed of in an approved and environmentally safe recycling process. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. Businesses should contact the product supplier for information about how to dispose of this product correctly.

This product complies with the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS).

China



This product complies with the requirements of SJ/T 11364-2014, Marking for the restriction of hazardous substances in electrical and electronic products.

有毒有害物质或元素						
部件名称	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
电气安装部分	X	0	0	0	0	0

0: 表示该有毒有害物质在该部件所有均质材料中的含量均在GB/T 26572标准规定的限量要求以下。
X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572标准规定的限量要求。

Contact information

Axis Communications AB
Emdalavägen 14
223 69 Lund
Sweden

Tel: +46 46 272 18 00
Fax: +46 46 13 61 30

www.axis.com

Warranty information

For information about Axis' product warranty and thereto related information, go to www.axis.com/warranty/

Learn more!

Visit Axis learning center www.axis.com/academy/ for useful trainings, webinars, tutorials and guides.

AXIS A9161 Network I/O Relay Module

Table of Contents

Safety information	5
Hazard levels	5
Other message levels	5
Hardware overview	6
How to access the product	7
How to access the product from a browser	7
How to access the product from the Internet	7
How to set the root password	7
The Dashboard Page	8
About applications	9
About application licenses	9
How to upload and start an application	9
Application Considerations	9
System Configuration	10
Configuration – Step by Step	10
Select a Language	10
Configure the Hardware	10
Set the Date and Time	11
Configure the Network Settings	12
Maintenance Instructions	13
Schedule configuration	14
Event Configuration	15
View the Event Log	15
Set Up Action Rules	15
About system options	18
Security	18
Date & Time	20
Network	20
Maintenance	25
Support	25
Advanced	26
How to reset to factory default settings	26
Troubleshooting	27
How to check the current firmware	27
How to upgrade the firmware	27
Emergency Recovery Procedure	27
Symptoms, possible causes and remedial actions	27
Technical specifications	29
LED Indicators	29
Buttons	30
Connectors	30
Connection Diagrams	33

AXIS A9161 Network I/O Relay Module

Safety information

Safety information

Hazard levels

▲DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

▲WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

▲CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

Indicates a situation which, if not avoided, could result in damage to property.

Other message levels

Important

Indicates significant information which is essential for the product to function correctly.

Note

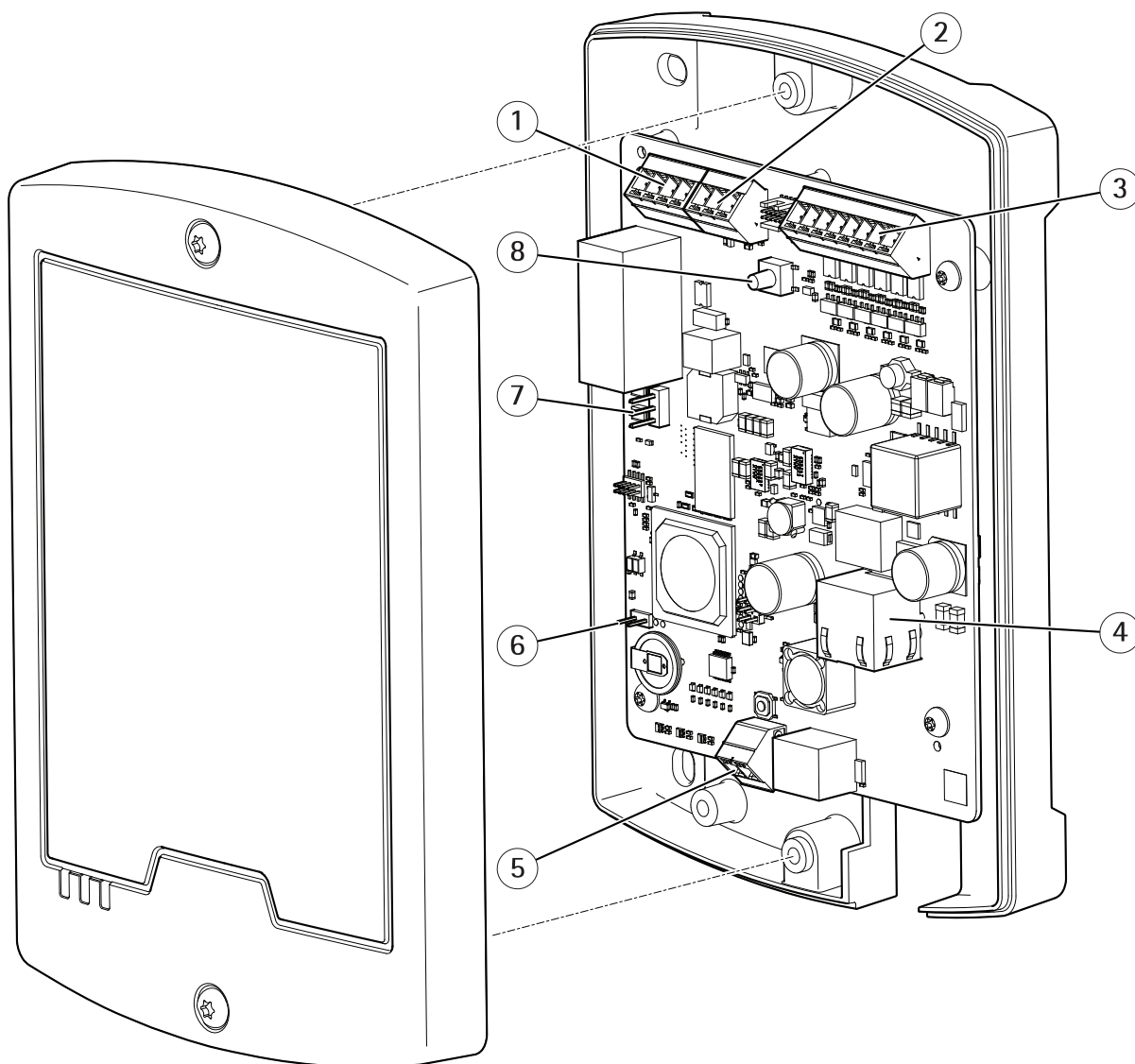
Indicates useful information which helps in getting the most out of the product.

AXIS A9161 Network I/O Relay Module

Hardware overview

Hardware overview

For specifications of the hardware components, see *Technical specifications on page 29*.



- 1 Relay connector
- 2 12/24 V power connector (DC OUT)
- 3 Supervised I/O and power connector (DC OUT)
- 4 Network connector (PoE)
- 5 Power connector (DC IN)
- 6 Tampering alarm bypass jumper
- 7 Relay jumper
- 8 Control button

For information about the product's LED indicators, see *LED Indicators on page 29*.

AXIS A9161 Network I/O Relay Module

How to access the product

How to access the product

To install the Axis product, see the Installation Guide supplied with the product.

How to access the product from a browser

1. Start a web browser.
2. Enter the IP address or host name of the Axis product in the browser's address field.

Note

To show Bonjour as a browser bookmark, go to **Safari > Preferences**.

3. Enter your username and password. If this is the first time the product is accessed, the root password must first be configured.
4. AXIS I/O Manager opens in your browser. The start page is called the Dashboard.

How to access the product from the Internet

Once connected, the Axis product is accessible on your local network (LAN). To access the product from the Internet you must configure your network router to allow incoming data traffic to the product. To do this, enable the NAT-traversal feature, which will attempt to automatically configure the router to allow access to the product. This is enabled from **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

For more information, see *NAT traversal (port mapping) for IPv4* on page 23. See also AXIS Internet Dynamic DNS Service at www.axiscam.net

For Technical notes on this and other topics, visit the Axis Support web at www.axis.com/support

How to set the root password

To access the Axis product, you must set the password for the default administrator user **root**. This is done in the **Configure Root Password** dialog, which opens when the product is accessed for the first time.

To prevent network eavesdropping, the root password can be set via an encrypted HTTPS connection, which requires an HTTPS certificate. HTTPS (Hypertext Transfer Protocol over SSL) is a protocol used to encrypt traffic between web browsers and servers. The HTTPS certificate ensures encrypted exchange of information. See *HTTPS* on page 18.

The default administrator user name **root** is permanent and cannot be deleted. If the password for root is lost, the product must be reset to the factory default settings. See *How to reset to factory default settings* on page 26.

To set the password via a standard HTTP connection, enter it directly in the dialog.

To set the password via an encrypted HTTPS connection, follow these steps:

1. Click **Use HTTPS**.
A temporary certificate (valid for one year) is created, enabling encryption of all traffic to and from the product, and the password can now be set securely.
2. Enter a password and then re-enter it to confirm the spelling.
3. Click **OK**. The password has now been configured.

AXIS A9161 Network I/O Relay Module

How to access the product

The Dashboard Page

The dashboard page in AXIS Network IO module is the start screen that shows information about the IOs and relays. Click on each IO or relay row to expand for more settings. From this page you can navigate to **Schedules**, **Event log** and **Preferences**.

To return to the dashboard page from the product's other webpages, click **Dashboard** in the menu bar.

AXIS A9161 Network I/O Relay Module

About applications

About applications

AXIS Camera Application Platform (ACAP) is an open platform that enables third parties to develop analytics and other applications for Axis products. For information about available applications, downloads, trials and licenses, go to www.axis.com/applications

To find the user manuals for Axis applications, go to www.axis.com

About application licenses

Some applications need a license to run. Licenses can be installed in two ways:

- Automatic installation – requires access to the Internet
- Manual installation – obtain the license key from the application vendor and upload the key to the Axis product

To request a license, the Axis product serial number (S/N) is required. The serial number can be found on the product label and under **Preferences > Additional device configuration > System Options > Support > Support Overview**.

How to upload and start an application

To upload and start an application:

1. Go to **Preferences > Additional device configuration > Applications**.
2. Under **Upload Application**, click **Browse**. Locate the application file and click **Upload Package**.
3. Install the license (if applicable). For instructions, see the documentation provided by the application vendor.
4. Start the application. Go to **Applications**, select the application in the list of installed applications and click **Start**.
5. Configure the application. For instructions, see the documentation provided by the application vendor.

Note

- Applications can be uploaded by product administrators.
- Applications and licenses can be installed on multiple products at the same time using AXIS Camera Management, version 3.10 and later.

To generate a log file for the application, go to **Applications**. Select the application and click **Log**.

Application Considerations

If an application is upgraded, application settings, including the license, will be removed. The license must be reinstalled and the application reconfigured.

If the Axis product's firmware is upgraded, uploaded applications and their settings will remain unchanged, although this is not guaranteed by Axis Communications. Note that the application must be supported by the new firmware. For information about firmware upgrades, see *How to upgrade the firmware on page 27*.

If the Axis product is restarted, running applications will restart automatically.

If the Axis product is restored or reset to factory default, uploaded applications and their settings are removed. For information about restoring the Axis product, see *Maintenance on page 25*. For information about factory default, see *How to reset to factory default settings on page 26*.

AXIS A9161 Network I/O Relay Module

System Configuration

System Configuration

To open the product's Setup pages, click **Preferences > Additional device configuration** in the Dashboard page.

The Axis product can be configured by administrators. For more information about users and administrators, see [page 18](#).

Configuration – Step by Step

Before you start using your AXIS Network IO Relay Module, you should complete the following setup steps:


1. If English is not your first language, you may want AXIS Network IO Relay Module to use a different language. See [page 10](#).
2. Configure the module and connected devices. See [page 10](#).
3. Set the date and time. See [page 11](#).
4. Configure the network settings. See [page 12](#).

For information about maintenance recommendations, see [page 13](#).

Select a Language

The default language of AXIS Network IO Relay Module is English, but you can switch to any of the languages that are included in the product's firmware. For information about the latest available firmware, see www.axis.com

You can switch languages in any of the product's webpages.

To switch languages, click the language drop-down list  and select a language. All the product's webpages and help pages are displayed in the selected language.

Note

- When you switch languages, the date format also changes to a format commonly used in the selected language. The correct format is displayed in the data fields.
- If you reset the product to factory default settings the language switches back to English.
- If you restore the product, it will continue to use the selected language.
- If you restart the product, it will continue to use the selected language.
- If you upgrade the firmware, it will continue to use the selected language.

Configure the Hardware

Before you can manage the connected devices, the hardware must be configured in the Dashboard page.

Devices can be connected to the Axis product before completing the hardware configuration. However, the connection of devices will be easier if you complete the hardware configuration first. This is because the hardware pin chart will be available when the configuration is complete. The hardware pin chart is a guide on how to wire the hardware and can be used as a reference sheet for maintenance. For maintenance instructions, see [page 13](#)

Configure the IOs

In the **Dashboard** page you can make various changes and settings for the IOs.

- Click on an IO row to expand and make the option available.
- Click **Change state** to set the IO **Active** or **Inactive** (for output only)
- Click **Settings** to change name, type, active state and schedule for the IOs.

AXIS A9161 Network I/O Relay Module

System Configuration

- Choose **Digital output** or **Digital input** depending on your system setup.
- Choose **Supervised input** to report on the status of the connection between the network IO manager connected devices. If the connection is interrupted, an event is activated. Using supervised input requires external circuitry, see *Supervised Inputs on page 33*.
- Choose Active state **Grounded circuit** or **Open circuit** depending on your system setup.
- Select a schedule to use when Digital Output is chosen.

Note

If the module is part of a system, it is possible to select fallback schedule.

- Click **Save** or **Cancel** to finish.

Configure the Relays

In the **Dashboard** page you can make various changes and settings for the relays

- Click on an Relay row to expand and make the options available.
- Click **Change state** to set the relay **Active** or **Inactive**
- Click **Settings** to change name and schedule for the relay.
 - Select a schedule to use.

Note

If the module is part of a system as a slave, it is possible to select fallback schedule.

- Click **Save** or **Cancel** to finish.

Use Supervised Inputs

Choose supervised input to monitor status of the cable connections, switches and other devices. If the connection is interrupted, an event is activated.

To use supervised inputs:

1. Install end of line resistors on all the used supervised inputs. See the connection diagram on *page 33*.
2. Go to **Dashboard > IOs > Settings** and select **Supervised inputs**.

Set the Date and Time

To set the date and time of the Axis product, from the Dashboard go to **Preferences > Additional device configuration > System Options > Date & Time**.

You can set the date and time in the following ways:

- Get the date and time from a network time protocol (NTP) server. See *page 11*
- Set the date and time manually. See *page 12*.
- Get the date and time from the computer. See *page 12*.

Get the Date and Time from a Network Time Protocol (NTP) Server

1. Go to **Preferences > Additional device configuration > System Options > Date & Time**.
2. Select your **Timezone** from the drop-down list.

AXIS A9161 Network I/O Relay Module

System Configuration

3. If daylight saving time is used in your region, select **Adjust for daylight saving** .
4. Select **Synchronize with NTP**.
5. Select the default DHCP address or enter the address of a NTP server.
6. Click **Save**.

When synchronizing with an NTP server, date and time are updated continuously because the data is pushed from the NTP server. For information about NTP settings, see *NTP Configuration on page 22*.

If you use a host name for the NTP server, a DNS server must be configured. See *DNS Configuration on page 22*.

Set the Date and Time Manually

1. Go to **Preferences > Additional device configuration > System Options > Date & Time**.
2. If daylight saving time is used in your region, select **Adjust for daylight saving** .
3. Select **Set date & time manually**.
4. Enter the desired date and time.
5. Click **Save**.

When setting the date & time manually, date and time are set once and will not be updated automatically. This means that if the date or time needs to be updated, the changes must be made manually because there is no connection to an external NTP server.

Get the Date and Time from the Computer

1. Go to **Preferences > Additional device configuration > Basic Setup > Date & Time**.
2. If daylight saving time is used in your region, select **Adjust for daylight saving** .
3. Select **Set date & time manually**.
4. Click **Sync now and save**.

When using the computer time, date and time are synchronized with the computer time once and will not be updated automatically. This means that if you change the date or time on the computer you use to manage the system, you should synchronize again.

Configure the Network Settings

To configure the basic network settings, go to **Preferences > Additional device configuration > System Options > System Options > Network > TCP/IP > Basic**.

For more information about network settings, see *Network on page 20*.

Basic TCP/IP Settings

The Axis product supports IP version 4 (IPv4).

The Axis product can get an IPv4 address in the following ways:

- **Dynamic IP address – Obtain IP address via DHCP** is selected by default. This means that the Axis product is set to get the IP address automatically via Dynamic Host Configuration Protocol (DHCP).
DHCP allows network administrators to centrally manage and automate the assignment of IP addresses.
- **Static IP address** – To use a static IP address, select **Use the following IP address** and specify the IP address, subnet mask and default router. Then click **Save**.

AXIS A9161 Network I/O Relay Module

System Configuration

DHCP should only be enabled when using dynamic IP address notification, or if the DHCP can update a DNS server that makes it possible to access the Axis product by name (host name).

If DHCP is enabled and the product cannot be accessed, run AXIS IP Utility to search the network for connected Axis products, or reset the product to the factory default settings and then perform the installation again. For information about how to reset to factory default, see *page 26*.

Maintenance Instructions

To keep the network I/O module running smoothly, Axis recommends regular maintenance of the network I/O module and connected devices.

Do maintenance at least once a year. The suggested maintenance procedure includes, but is not limited to, the following steps:

- Make sure all the connections between network I/O module and the external devices are secure.
- Verify all the hardware connections. This requires access to the product's webpages.

If the results from any of the steps above indicate faults or unexpected behavior:

- Test the signals of the wires using appropriate equipment and check if the wires or cables are damaged in any way.
- Replace all damaged or faulty cables and wires.
- Once the cables and wires have been replaced, verify all the hardware connections again. This requires access to the product's webpages.

For information about maintenance of the battery, see Installation Guide.

AXIS A9161 Network I/O Relay Module

Schedule configuration

Schedule configuration

Use schedules to control the active times for the relays and digital output ports. Go to **Schedules** to view and edit existing schedules and create new ones.

View predefined schedules listed in the drop down menu:

- Always
- Office hours
- Weekends
- After hours

To edit the name of the viewed schedule click **Edit schedule**

To edit the start and end times click on the calendar. Choose if you want weekly recurrence

To create a new schedule click **New schedule**

- Enter a name and click **Save**
- Click, hold and drag in the calendar to choose active start and end times.

AXIS A9161 Network I/O Relay Module

Event Configuration

Event Configuration

Events that occur in the system, for example when an IO port or relay is activated, are logged in the event log. Events can be configured to trigger alarms.

- View the event log. See *page 15*.

View the Event Log

To view logged events, go to **Dashboard > Event Log**.

Applying filters to the event log makes it easier to find specific events. To filter the list, select one or several event log filters and use the two drop down menus.

You can narrow the scope of the event log by selecting one or several of the following filters:

- Relay output port – Filter on events that relates to the relay port. Choose a specific relay with the secondary drop down menu.
- Schedule was triggered – Filter on schedules. Choose a specific schedule with the secondary drop down menu.
- Recurring UserAlarm was triggered.
- Port – Filter on events that relates to the IO port. Choose a specific IO port with the secondary drop down menu.
- Digital input port.
- System ready.
- Virtual port.
- Virtual input port.
- Device lost network.
- Device casing opened.
- Period heartbeat from controller.

Set Up Action Rules

The Event pages allow you to configure the Axis product to perform actions when different events occur. For example, the product can send an email notification or activate an output port when an alarm is triggered. The set of conditions that defines how and when the action is triggered is called an action rule. If multiple conditions are defined, all of them must be met to trigger the action.

For more information about available triggers and actions, see and *About actions on page 16*.


The following example describes how to set up an action rule to send an email notification when an alarm is triggered.

1. Go to **Preferences > Additional device configuration > Events > Action Rules**.
2. Select **Add** and enter a descriptive name for the rule.
3. Select **Event Logger** from the **Trigger** drop-down list.
4. Optionally, select a **Schedule** and **Additional conditions**. See below.
5. Under **Actions**, select **Send Notification** from the **Type** drop-down list.
6. Select an email recipient from the drop-down list. See *How to add recipients on page 16*.

The following example describes how to set up an action rule to activate an output port when the door is forced open.

AXIS A9161 Network I/O Relay Module


Event Configuration

For more information, see the online help .

Triggers

Available action rule triggers and conditions include:

- Event logger
- Hardware
- Input signal
- Schedule
- System
- Time

For more information, see the online help .

About actions

Available actions include:

- **Output Port** – Activate an I/O port to control an external device.
- **Send Notification** – Send a notification message to a recipient.
- **Send SNMP Trap** – Send an SNMP trap message to the operator. Make sure that SNMP is enabled and configured under **System Options > Network > SNMP**.
- **Status LED** – Flash the LED indicator. This can for example be used to validate triggers such as motion detection during product installation and configuration.

How to add recipients

The product can send messages to notify recipients about events and alarms. But before the product can send notification messages, you must define one or more recipients. For information about available options, see *About recipient types on page 16*.

To add a recipient:

1. Go to **Setup > Additional Controller Configuration > Events > Recipients** and click **Add**.
2. Enter a descriptive name.
3. Select a recipient **Type**.
4. Enter the information needed for the recipient type.
5. Click **Test** to test the connection to the recipient.
6. Click **OK**.

About recipient types

The following recipient types are available:

- HTTP
- HTTPS
- Email

AXIS A9161 Network I/O Relay Module

Event Configuration

- TCP

How to set up email recipients

Email recipients can be configured by selecting one of the listed email providers, or by specifying the SMTP server, port and authentication used by, for example, a corporate email server.

Note

Some email providers have security filters that prevent users from receiving or viewing large attachments, from receiving scheduled emails and similar. Check the email provider's security policy to avoid delivery problems and locked email accounts.

To set up an email recipient using one of the listed providers:

1. Go to **Events > Recipients** and click **Add**.
2. Enter a **Name** and select **Email** from the **Type** list.
3. Enter the email addresses to send emails to in the **To** field. Use commas to separate multiple addresses.
4. Select the email provider from the **Provider** list.
5. Enter the user ID and password for the email account.
6. Click **Test** to send a test email.

To set up an email recipient using for example a corporate email server, follow the instructions above but select **User defined as Provider**. Enter the email address to appear as sender in the **From** field. Select **Advanced settings** and specify the SMTP server address, port and authentication method. Optionally, select **Use encryption** to send emails over an encrypted connection. The server certificate can be validated using the certificates available in the Axis product. For information on how to upload certificates, see *About certificates on page 19*.

How to set up recurrences

Recurrences are used to trigger action rules repeatedly, for example every 5 minutes or every hour.

To set up a recurrence:

1. Go to **Preferences > Additional Device Configuration > Events > Recurrences** and click **Add**.
2. Enter a descriptive name and recurrence pattern.
3. Click **OK**.

To use the recurrence in an action rule, first select **Time** from the **Trigger** drop-down list in the Action Rule Setup page and then select the recurrence from the second drop-down list.

To modify or remove recurrences, select the recurrence in the **Recurrences List** and click **Modify** or **Remove**.

AXIS A9161 Network I/O Relay Module

About system options

About system options

Security

Users

User access control is enabled by default and can be configured under **Preferences > Additional Device Configuration > System Options > Security > Users**. An administrator can set up other users by giving them user names and passwords.

The user list displays authorized users and user groups (access levels):

- **Administrators** have unrestricted access to all settings. The administrator can add, modify and remove other users.

Note

Note that when the option **Encrypted & unencrypted** is selected, the webserver will encrypt the password. This is the default option for a new unit or a unit reset to factory default settings.

Under **HTTP/RTSP Password Settings**, select the type of password to allow. You may need to allow unencrypted passwords if there are viewing clients that do not support encryption, or if you upgraded the firmware and existing clients support encryption but need to log in again and be configured to use this functionality.

Deselect the **Enable Basic Setup** option to hide the Basic Setup menu. Basic Setup provides quick access to settings that should be made before using the Axis product.

ONVIF

ONVIF (Open Network Video Interface Forum) is a global interface standard that makes it easier for end users, integrators, consultants, and manufacturers to take advantage of the possibilities offered by network video technology. ONVIF enables interoperability between different vendor products, increased flexibility, reduced cost and future-proof systems.

By creating a user you automatically enable ONVIF communication. Use the user name and password with all ONVIF communication with the product. For more information see www.onvif.org

IP Address Filter

IP address filtering is enabled on the **Preferences > Additional Device Configuration > System Options > Security > IP Address Filter** page. Once enabled, the listed IP address are allowed or denied access to the Axis product. Select **Allow** or **Deny** from the list and click **Apply** to enable IP address filtering.

The administrator can add up to 256 IP address entries to the list (a single entry can contain multiple IP addresses).

HTTPS

HTTPS (HyperText Transfer Protocol over Secure Socket Layer, or HTTP over SSL) is a web protocol providing encrypted browsing. HTTPS can also be used by users and clients to verify that the correct device is being accessed. The security level provided by HTTPS is considered adequate for most commercial exchanges.

To use HTTPS, an HTTPS certificate must first be installed. Go to **Preferences > Additional Device Configuration > System Options > Security > Certificates** to install and manage certificates. See *About certificates on page 19*.

To enable HTTPS on the Axis product:

1. Go to **Preferences > Additional Device Configuration > System Options > Security > HTTPS**
2. Select an HTTPS certificate from the list of installed certificates.
3. Optionally, click **Ciphers** and select the encryption algorithms to use for SSL.
4. Set the **HTTPS Connection Policy** for the different user groups.

AXIS A9161 Network I/O Relay Module

About system options

5. Click **Save** to enable the settings.

To access the Axis product via the desired protocol, in the address field in a browser, enter `https://` for the HTTPS protocol and `http://` for the HTTP protocol.

The HTTPS port can be changed on the **System Options > Network > TCP/IP > Advanced** page.

IEEE 802.1X

IEEE 802.1X is a standard for port-based Network Admission Control providing secure authentication of wired and wireless network devices. IEEE 802.1X is based on EAP (Extensible Authentication Protocol).

To access a network protected by IEEE 802.1X, devices must be authenticated. The authentication is performed by an authentication server, typically a **RADIUS server**, examples of which are FreeRADIUS and Microsoft Internet Authentication Service.

In Axis implementation, the Axis product and the authentication server identify themselves with digital certificates using EAP-TLS (Extensible Authentication Protocol - Transport Layer Security). The certificates are provided by a **Certification Authority (CA)**. You need:

- a CA certificate to authenticate the authentication server.
- a CA-signed client certificate to authenticate the Axis product.

To create and install certificates, go to **Preferences > Additional Device Configuration > System Options > Security > Certificates**. See *About certificates on page 19*.

To allow the product to access a network protected by IEEE 802.1X:

1. Go to **Preferences > Additional Device Configuration > System Options > Security > IEEE 802.1X**.
2. Select a **CA Certificate** and a **Client Certificate** from the lists of installed certificates.
3. Under **Settings**, select the EAPOL version and provide the EAP identity associated with the client certificate.
4. Check the box to enable IEEE 802.1X and click **Save**.

Note

For authentication to work properly, the date and time settings in the Axis product should be synchronized with an NTP server. See *Date & Time on page 20*.

About certificates

Certificates are used to authenticate devices on a network. Typical applications include encrypted web browsing (HTTPS), network protection via IEEE 802.1X and secure upload of images and notification messages for example via email. Two types of certificates can be used with the Axis product:

Server/Client certificates – To authenticate the Axis product. A **Server/Client** certificate can be self-signed or issued by a Certificate Authority (CA). A self-signed certificate offers limited protection and can be used before a CA-issued certificate has been obtained.

CA certificates – To authenticate peer certificates, for example the certificate of an authentication server in case the Axis product is connected to an IEEE 802.1X protected network. The Axis product is shipped with several preinstalled CA certificates.

Note

- If the product is reset to factory default, all certificates, except preinstalled CA certificates, will be deleted.
- If the product is reset to factory default, all preinstalled CA certificates that have been deleted will be reinstalled.

How to create a self-signed certificate

1. Go to **Preferences > Additional Device Configuration > System Options > Security > Certificates**.
2. Click **Create self-signed certificate** and provide the requested information.

AXIS A9161 Network I/O Relay Module

About system options

How to create and install a CA-signed certificate

1. Create a self-signed certificate, see *How to create a self-signed certificate on page 19*.
2. Go to **Preferences > Additional Device Configuration > System Options > Security > Certificates**.
3. Click **Create certificate signing request** and provide the requested information.
4. Copy the PEM-formatted request and send to the CA of your choice.
5. When the signed certificate is returned, click **Install certificate** and upload the certificate.

How to install additional CA certificates

1. Go to **Preferences > Additional Device Configuration > System Options > Security > Certificates**.
2. Click **Install certificate** and upload the certificate.

Date & Time

The Axis product's date and time settings are configured under **System Options > Date & Time**.

To change the date and time settings, select the preferred **Time mode** under **New Server Time**:

- **Synchronize with computer time** – Sets date and time according to the computer's clock. With this option, date and time are set once and will not be updated automatically.
- **Synchronize with NTP Server** – Obtains date and time from an NTP server. With this option, date and time settings are updated continuously. For information on NTP settings, see *NTP Configuration on page 22*.
If using a host name for the NTP server, a DNS server must be configured. See *DNS Configuration on page 22*.
- **Set manually** – Allows you to manually set date and time.

If using an NTP server, select your **Time zone** from the drop-down list. If required, check **Automatically adjust for daylight saving time changes**.

Network

Basic TCP/IP Settings

The Axis product supports IP version 4 (IPv4).

The Axis product can get an IPv4 address in the following ways:

- **Dynamic IP address – Obtain IP address via DHCP** is selected by default. This means that the Axis product is set to get the IP address automatically via Dynamic Host Configuration Protocol (DHCP).
DHCP allows network administrators to centrally manage and automate the assignment of IP addresses.
- **Static IP address** – To use a static IP address, select **Use the following IP address** and specify the IP address, subnet mask and default router. Then click **Save**.

DHCP should only be enabled when using dynamic IP address notification, or if the DHCP can update a DNS server that makes it possible to access the Axis product by name (host name).

If DHCP is enabled and the product cannot be accessed, run **AXIS IP Utility** to search the network for connected Axis products, or reset the product to the factory default settings and then perform the installation again. For information about how to reset to factory default, see *page 26*.

AXIS A9161 Network I/O Relay Module

About system options

ARP/Ping

The product's IP address can be assigned using ARP and Ping. For instructions, see *Assign IP Address Using ARP/Ping on page 21*.

The ARP/Ping service is enabled by default but is automatically disabled two minutes after the product is started, or as soon as an IP address is assigned. To re-assign IP address using ARP/Ping, the product must be restarted to enable ARP/Ping for an additional two minutes.

To disable the service, go to **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Basic** and clear the option **Enable ARP/Ping** setting of IP address.

Pinging the product is still possible when the service is disabled.

Assign IP Address Using ARP/Ping

The product's IP address can be assigned using ARP/Ping. The command must be issued within 2 minutes of connecting power.

1. Acquire a free static IP address on the same network segment as the computer.
2. Locate the serial number (S/N) on the product label.
3. Open a command prompt and enter the following commands:

Linux/Unix syntax

```
arp -s <IP address> <serial number> temp  
ping -s 408 <IP address>
```

Linux/Unix example

```
arp -s 192.168.0.125 00:40:8c:18:10:00 temp  
ping -s 408 192.168.0.125
```

Windows syntax (this may require that you run the command prompt as an administrator)

```
arp -s <IP address> <serial number>  
ping -l 408 -t <IP address>
```

Windows example (this may require that you run the command prompt as an administrator)

```
arp -s 192.168.0.125 00-40-8c-18-10-00  
ping -l 408 -t 192.168.0.125
```

4. Check that the network cable is connected and then restart the product by disconnecting and reconnecting power.
5. Close the command prompt when the product responds with `Reply from 192.168.0.125:...` or similar.
6. Open a browser and type `http://<IP address>` in the Location/Address field.

Note

- To open a command prompt in Windows, open the **Start menu** and type `cmd` in the **Run/Search** field.
- To use the ARP command in Windows 8/Windows 7/Windows Vista, right-click the command prompt icon and select **Run as administrator**.
- To open a command prompt in Mac OS X, open the **Terminal** utility from **Application > Utilities**.

AXIS Video Hosting System (AVHS)

The AVHS settings are configured under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Basic**. The possibility to connect to an AVHS service is enabled by default. To disable, clear the **Enable AVHS** box.

One-click enabled – Press and hold the product's control button (see *Hardware overview on page 6*) for about 3 seconds to connect to an AVHS service over the Internet. Once registered, **Always** will be enabled and the Axis product stays connected to the AVHS service. If the product is not registered within 24 hours from when the button is pressed, the product will disconnect from the AVHS service.

AXIS A9161 Network I/O Relay Module

About system options

Always – The Axis product will constantly attempt to connect to the AVHS service over the Internet. Once registered the product will stay connected to the service. This option can be used when the product is already installed and it is not convenient to use the one-click installation.

AXIS Internet Dynamic DNS Service

AXIS Internet Dynamic DNS Service assigns a host name for easy access to the product. For more information, see www.axiscam.net

To register the Axis product with AXIS Internet Dynamic DNS Service, go to **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Basic**. Under **Services**, click the **AXIS Internet Dynamic DNS Service Settings** button (requires access to the Internet). The domain name currently registered at AXIS Internet Dynamic DNS service for the product can at any time be removed.

Note

AXIS Internet Dynamic DNS Service requires IPv4.

Advanced TCP/IP Settings

DNS Configuration

DNS (Domain Name Service) provides the translation of host names to IP addresses. The DNS settings are configured under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

Select **Obtain DNS server address via DHCP** to use the DNS settings provided by the DHCP server.

To make manual settings, select **Use the following DNS server address** and specify the following:

Domain name – Enter the domain(s) to search for the host name used by the Axis product. Multiple domains can be separated by semicolons. The host name is always the first part of a fully qualified domain name, for example, `myserver` is the host name in the fully qualified domain name `myserver.mycompany.com` where `mycompany.com` is the domain name.

Primary/Secondary DNS server – Enter the IP addresses of the primary and secondary DNS servers. The secondary DNS server is optional and will be used if the primary is unavailable.

NTP Configuration

NTP (Network Time Protocol) is used to synchronize the clock times of devices in a network. The NTP settings are configured under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

Select **Obtain NTP server address via DHCP** to use the NTP settings provided by the DHCP server.

To make manual settings, select **Use the following NTP server address** and enter the host name or IP address of the NTP server.


Host Name Configuration

The Axis product can be accessed using a host name instead of an IP address. The host name is usually the same as the assigned DNS name. The host name is configured under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

Select **Obtain host name via IPv4 DHCP** to use host name provided by the DHCP server running on IPv4.

Select **Use the host name** to set the host name manually.

Select **Enable dynamic DNS updates** to dynamically update local DNS servers whenever the Axis product's IP address changes.

For more information, see the online help .

Link-Local IPv4 Address

Link-Local Address is enabled by default and assigns the Axis product an additional IP address which can be used to access the product from other hosts on the same segment on the local network. The product can have a Link-Local IP and a static or DHCP-supplied IP address at the same time.

AXIS A9161 Network I/O Relay Module

About system options

This function can be disabled under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

HTTP

The HTTP port used by the Axis product can be changed under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**. In addition to the default setting, which is 80, any port in the range 1024–65535 can be used.

HTTPS

The HTTPS port used by the Axis product can be changed under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**. In addition to the default setting, which is 443, any port in the range 1024–65535 can be used.

To enable HTTPS, go to **Preferences > Additional Device Configuration > System Options > Security > HTTPS**. For more information, see *HTTPS on page 18*.

NAT traversal (port mapping) for IPv4

A network router allows devices on a private network (LAN) to share a single connection to the Internet. This is done by forwarding network traffic from the private network to the "outside", that is, the Internet. Security on the private network (LAN) is increased since most routers are pre-configured to stop attempts to access the private network (LAN) from the public network (Internet).

Use **NAT traversal** when the Axis product is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router is forwarded to the product.

NAT traversal is configured under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

Note

- For NAT traversal to work, this must be supported by the router. The router must also support UPnP™.
- In this context, router refers to any network routing device such as a NAT router, Network router, Internet Gateway, Broadband router, Broadband sharing device, or a software such as a firewall.

Enable/Disable – When enabled, the Axis product attempts to configure port mapping in a NAT router on your network, using UPnP™. Note that UPnP™ must be enabled in the product (see **Preferences > Additional Device Configuration > System Options > Network > UPnP**).

Use manually selected NAT router – Select this option to manually select a NAT router and enter the IP address for the router in the field. If no router is specified, the product automatically searches for NAT routers on your network. If more than one router is found, the default router is selected.

Alternative HTTP port – Select this option to manually define an external HTTP port. Enter a port in the range 1024–65535. If the port field is empty or contains the default setting, which is 0, a port number is automatically selected when enabling NAT traversal.

Note

- An alternative HTTP port can be used or be active even if NAT traversal is disabled. This is useful if your NAT router does not support UPnP and you need to manually configure port forwarding in the NAT router.
- If you attempt to manually enter a port that is already in use, another available port is automatically selected.
- When the port is selected automatically it is displayed in this field. To change this, enter a new port number and click **Save**.

FTP


The FTP server running in the Axis product enables upload of new firmware, user applications, etc. The FTP server can be disabled under **Preferences > Additional Device Configuration > System Options > Network > TCP/IP > Advanced**.

AXIS A9161 Network I/O Relay Module

About system options

SOCKS

SOCKS is a networking proxy protocol. The Axis product can be configured to use a SOCKS server to reach networks on the other side of a firewall or proxy server. This functionality is useful if the Axis product is located on a local network behind a firewall, and notifications, uploads, alarms, etc need to be sent to a destination outside the local network (for example the Internet).

SOCKS is configured under **Preferences > Additional Device Configuration > System Options > Network > SOCKS**. For more information, see the online help .

QoS (Quality of Service)

QoS (Quality of Service) guarantees a certain level of a specified resource to selected traffic on a network. A QoS-aware network prioritizes network traffic and provides a greater network reliability by controlling the amount of bandwidth an application may use.

SNMP

The Simple Network Management Protocol (SNMP) allows remote management of network devices. An SNMP community is the group of devices and management station running SNMP. Community names are used to identify groups.

AXIS Video MIB (Management Information Base) for video hardware can be used to monitor Axis-specific, hardware-related issues that may need administrative attention. For more information about AXIS Video MIB and to download MIB files, go to www.axis.com/support

To enable and configure SNMP in the Axis product, go to the **Preferences > Additional Device Configuration > System Options > Network > SNMP** page.

Depending on the level of security required, select the version on SNMP to use.

Traps are used by the Axis product to send messages to a management system on important events and status changes. Check **Enable traps** and enter the IP address where the trap message should be sent and the **Trap community** that should receive the message.

Note

If HTTPS is enabled, SNMP v1 and SNMP v2c should be disabled.

Traps for SNMP v1/v2 are used by the Axis product to send messages to a management system on important events and status changes. Check **Enable traps** and enter the IP address where the trap message should be sent and the **Trap community** that should receive the message.

The following traps are available:

- Cold start
- Warm start
- Link up
- Authentication failed

Note

All AXIS Video MIB traps are enabled when SNMP v1/v2c traps are enabled. It is not possible to turn on or off specific traps.

SNMP v3 provides encryption and secure passwords. To use traps with SNMP v3, an SNMP v3 management application is required.

To use SNMP v3, HTTPS must be enabled, see *HTTPS on page 18*. To enable SNMP v3, check the box and provide the initial user password.

Note

The initial password can only be set once. If the password is lost, the Axis product must be reset to factory default, see *How to reset to factory default settings on page 26*.

AXIS A9161 Network I/O Relay Module

About system options

UPnP™

The Axis product includes support for UPnP™. UPnP™ is enabled by default and the product is automatically detected by operating systems and clients that support this protocol.

UPnP™ can be disabled under **Preferences > Additional Device Configuration > System Options > Network > UPnP**.

Bonjour

The Axis product includes support for Bonjour. Bonjour is enabled by default and the product is automatically detected by operating systems and clients that support this protocol.

Bonjour can be disabled under **Preferences > Additional Device Configuration > System Options > Network > Bonjour**.

Maintenance

The Axis product provides several maintenance functions. These are available under **Preferences > Additional Device Configuration > System Options > Maintenance**.

Click **Restart** to perform a correct restart if the Axis product is not behaving as expected. This will not affect any of the current settings.

Note

A restart clears all entries in the Server Report.

Click **Restore** to reset most settings to the factory default values. The following settings are not affected:

- the boot protocol (DHCP or static)
- the static IP address
- the default router
- the subnet mask
- the system time
- the IEEE 802.1X settings

Click **Default** to reset all settings, including the IP address, to the factory default values. This button should be used with caution. The Axis product can also be reset to factory default using the control button, see *How to reset to factory default settings on page 26*.

For information about firmware upgrade, see *How to upgrade the firmware on page 27*.

Support

Support Overview

The **Preferences > Additional device configuration > System Options > Support > Support Overview** page provides information on troubleshooting and contact information, should you require technical assistance.

See also *Troubleshooting on page 27*.

System Overview

Logs & Reports

The **Preferences > Additional Device Configuration > System Options > Support > Logs & Reports** page generates logs and reports useful for system analysis and troubleshooting. If contacting Axis Support, please provide a Server Report with your query.

AXIS A9161 Network I/O Relay Module

About system options

System Log – Provides information about system events.

Access Log – Lists all failed attempts to access the product. The Access Log can also be configured to list all connections to the product (see below).

Server Report – Provides information about the product status in a pop-up window. The Access Log is automatically included in the Server Report.

Parameter List – Shows the product's parameters and their current settings. This may prove useful when troubleshooting or when contacting Axis Support.

Connection List – Lists all clients that are currently accessing media streams.

Crash Report – Generates an archive with debugging information. The report takes several minutes to generate.

Advanced

Scripting

Scripting allows experienced users to customize and use their own scripts.

NOTICE

Improper use may cause unexpected behavior and loss of contact with the Axis product.

Axis strongly recommends that you do not use this function unless you understand the consequences. Axis Support does not provide assistance for problems with customized scripts.

To open the Script Editor, go to **Preferences > Additional Device Configuration > System Options > Advanced > Scripting**. If a script causes problems, reset the product to its factory default settings, see *page 26*.

For more information, see www.axis.com/developer

File Upload

Files, for example webpages and images, can be uploaded to the Axis product and used as custom settings. To upload a file, go to **Preferences > Additional Device Configuration > System Options > Advanced > File Upload**.

How to reset to factory default settings

Important

Reset to factory default should be used with caution. A reset to factory default resets all settings, including the IP address, to the factory default values.

To reset the product to the factory default settings:

1. Disconnect power from the product.
2. Press and hold the control button and reconnect power.
3. Keep the control button pressed for 25 seconds until the status LED indicator turns amber for the second time.
4. Release the control button. The process is complete when the status LED indicator turns green. The product has been reset to the factory default settings. If no DHCP server is available on the network, the default IP address is 192.168.0.90
5. Using the installation and management software tools, assign an IP address, set the password, and access the product.

It is also possible to reset parameters to factory default via the web interface. Go to **Preferences > Additional Device Configuration > System Options > Maintenance** and click **Default**.

AXIS A9161 Network I/O Relay Module

Troubleshooting

Troubleshooting

How to check the current firmware

Firmware is software that determines the functionality of network devices. One of your first actions when troubleshooting a problem should be to check the current firmware version. The latest version may contain a correction that fixes your particular problem. The current firmware version in the Axis product is displayed in the page and in .

How to upgrade the firmware

Important

- Your dealer reserves the right to charge for any repair attributable to faulty upgrade by the user.
- Preconfigured and customized settings are saved when the firmware is upgraded (providing the features are available in the new firmware) although this is not guaranteed by Axis Communications AB.

Note

- When you upgrade the Axis product with the latest firmware, the product receives the latest functionality available. Always read the upgrade instructions and release notes available with each new release before upgrading the firmware.

Emergency Recovery Procedure

If power or network connection is lost during the upgrade, the process fails and the product may become unresponsive. Flashing red Status indicator indicates a failed upgrade. To recover the product, follow the steps below. The serial number is found on the product's label.

1. In **UNIX/Linux**, type the following from the command line:

```
arp -s <IP address> <serial number> temp  
ping -l 408 <IP address>
```

In **Windows**, type the following from a command/DOS prompt (this may require that you run the command prompt as an administrator):

```
arp -s <IP address> <serial number>  
ping -l 408 -t <IP address>
```

2. If the product does not reply in 30 seconds, restart it and wait for a reply. Press CTRL+C to stop Ping.
3. Open a browser and type in the product's IP address. In the page that opens, use the **Browse** button to select the upgrade file to use. Then click **Load** to restart the upgrade process.
4. After the upgrade is complete (1–10 minutes), the product automatically restarts and shows a steady green on the Status indicator.
5. Reinstall the product, referring to the Installation Guide.

If the emergency recovery procedure does not get the product up and running again, contact Axis support at www.axis.com/support

Symptoms, possible causes and remedial actions

Problems upgrading the firmware

Firmware upgrade failure	If the firmware upgrade fails, the product reloads the previous firmware. Check the firmware file and try again.
--------------------------	--

AXIS A9161 Network I/O Relay Module

Troubleshooting

Problems setting the IP address

When using ARP/Ping

The product is located on a different subnet If the IP address intended for the product and the IP address of the computer used to access the product are located on different subnets, you will not be able to set the IP address. Contact your network administrator to obtain an IP address.

The IP address is being used by another device Disconnect the Axis product from the network. Run the Ping command (in a Command/DOS window, type `ping` and the IP address of the product):

- If you receive: `Reply from <IP address>: bytes=32; time=10...` this means that the IP address may already be in use by another device on the network. Obtain a new IP address from the network administrator and reinstall the product.
- If you receive: `Request timed out`, this means that the IP address is available for use with the Axis product. Check all cabling and reinstall the product.

Possible IP address conflict with another device on the same subnet The static IP address in the Axis product is used before the DHCP server sets a dynamic address. This means that if the same default static IP address is also used by another device, there may be problems accessing the product.

The product cannot be accessed from a browser

Cannot log in When HTTPS is enabled, ensure that the correct protocol (HTTP or HTTPS) is used when attempting to log in. You may need to manually type `http` or `https` in the browser's address field.

If the password for the user `root` is lost, the product must be reset to the factory default settings. See *How to reset to factory default settings on page 26*.

The IP address has been changed by DHCP

Certificate error when using IEEE 802.1X For authentication to work properly, the date and time settings in the Axis product should be synchronized with an NTP server. See *Date & Time on page 20*.

The product is accessible locally but not externally

Router configuration To configure your router to allow incoming data traffic to the Axis product, enable the NAT-traversal feature which will attempt to automatically configure the router to allow access to the Axis product, see *NAT traversal (port mapping) for IPv4 on page 23*. The router must support UPnP™.

Firewall protection Check the Internet firewall with your network administrator.

Default routers required

Status and Network indicator LEDs are flashing red rapidly

Hardware failure Contact your Axis reseller.

Product does not start up

Product does not start up If the product does not start up keep the network cable connected and re-insert the power cable to the midspan.

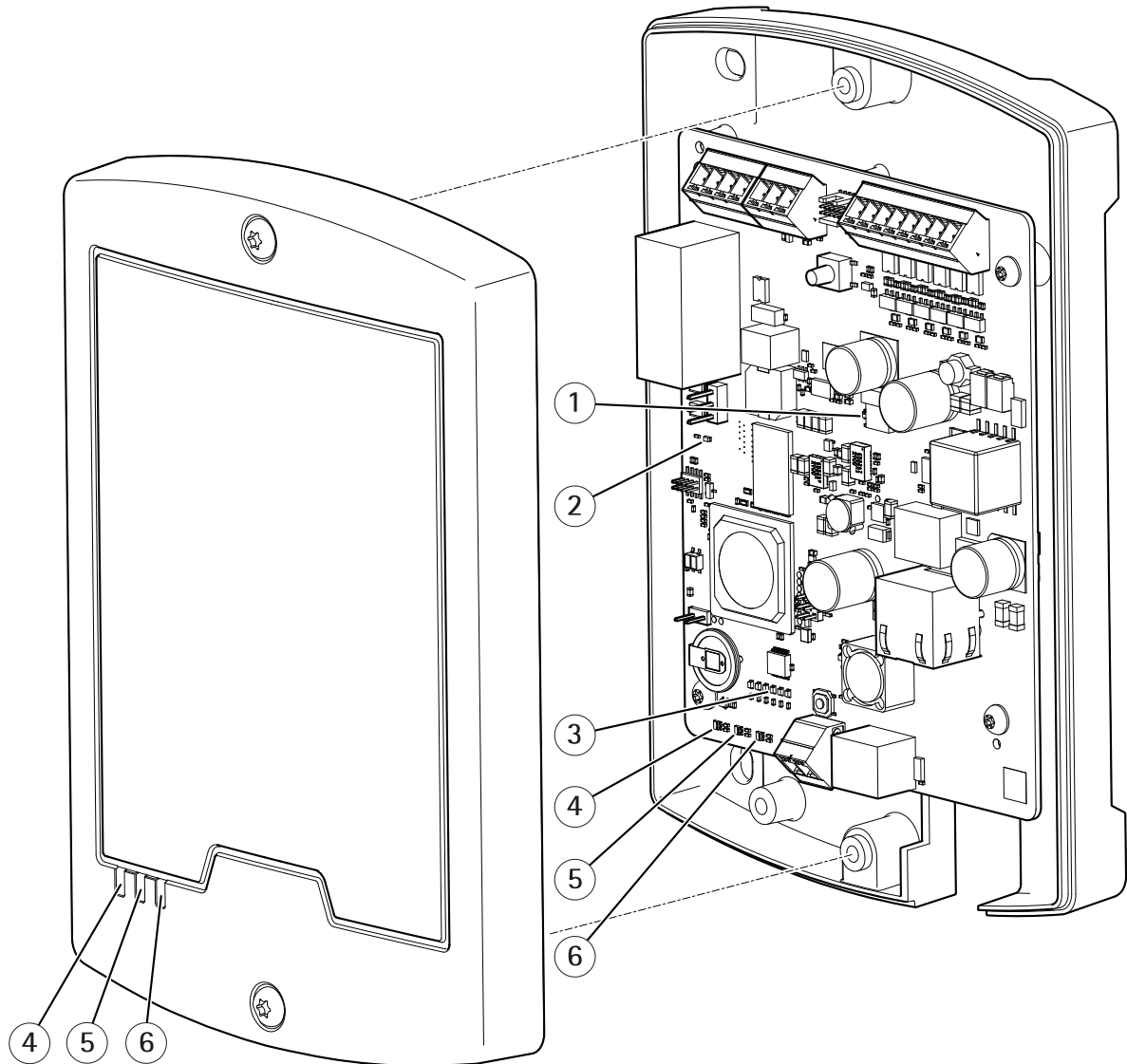
AXIS A9161 Network I/O Relay Module

Technical specifications

Technical specifications

You can find the latest version of the datasheet at www.axis.com

LED Indicators



- 1 I/O voltage LED indicator
- 2 Relay LED indicator
- 3 I/O LED indicators (6x)
- 4 Power LED indicator
- 5 Status LED indicator
- 6 Network LED indicator

AXIS A9161 Network I/O Relay Module

Technical specifications

LED	Color	Indication
Network	Green	Steady for connection to a 100 MBit/s network. Flashes for network activity.
	Amber	Steady for connection to a 10 MBit/s network. Flashes for network activity.
	Unlit	No network connection.
Status	Green	Steady green for normal operation.
	Amber	Steady during startup and when restoring settings.
	Red	Slow flash for failed upgrade.
Power	Green	Normal operation.
	Amber	Flashes green/amber during firmware upgrade.
Relay	Green	Relay coil is energized
	Unlit	Relay coil is unenergized
I/O	Green	I/O is grounded
	Unlit	I/O is floating
	Blinking	Tamper error (wire cut or open)
I/O voltage	Red	Overcurrent
	Unlit	Normal state

Buttons

The control button is used for:

- Resetting the product to factory default settings, *page 26*.
- Connecting to AXIS Internet Dynamic DNS Service. See www.axis.com

Connectors

For information about the connectors' positions, see *Hardware overview on page 6*.

For connection diagrams and information about the hardware pin chart generated through the hardware configuration, see *Connection Diagrams on page 33*.

The following section describes the connectors' technical specifications.

Network Connector

NOTICE

The product shall be connected using a shielded network cable (STP). All cables connecting the product to the network shall be intended for their specific use. Make sure that the network devices are installed in accordance with the manufacturer's instructions. For information about regulatory requirements, see *Electromagnetic compatibility (EMC) on page 2*.

RJ45 Ethernet connector. Use Category 5e cables or higher.

Function	Specifications
Power and Ethernet	Power over Ethernet IEEE 802.3af/802.3at Type 1 Class 3, 44–57 V DC

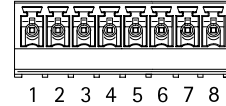
AXIS A9161 Network I/O Relay Module

Technical specifications

Supervised I/O and Power Connector

8-pin configurable I/O terminal block for:

- Auxiliary power (DC output)
- Digital Input
- Digital Output
- Supervised input
- 0 V DC (-)



For an example connection diagram, see *Connection Diagrams on page 33*.

Function	Pin	Notes	Specifications
0 V REF	1		0 V REF
12 V DC output	2	For powering auxiliary equipment. Note: This pin can only be used as power out.	See <i>Technical specifications</i>
Configurable (Input or Output)	3–8	Digital input – Connect to pin 1 to activate, or leave floating (unconnected) to deactivate.	0 to max 40 V DC
		Digital output – Connect the load between DC out or external source and the output pin. If used with an inductive load, e.g. a relay, a diode must be connected in parallel with the load, for protections against transients.	0 to max 40 V DC, open drain, 100 mA

Important

The recommended maximum cable length is 100 m (328 ft).

Important

The output circuits in this section are NEC Class 2 power limited.

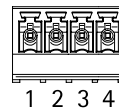
Important

The total power from all DC outputs are 12 W (PoE Type 2 Class 4) or 3.6 W (PoE Type 2 Class 3).

Relay Connector

4-pin relay terminal block for:

- 0 V REF
- NO
- COM
- NC



Function	Pin	Notes	Specifications
0 V REF	1		0 V REF
NO	2	For connecting auxiliary equipment.	0 to max 30 V DC, 1 A
COM	3	For connecting auxiliary equipment.	
NC	4	For connecting auxiliary equipment.	

AXIS A9161 Network I/O Relay Module

Technical specifications

Important

The recommended maximum cable length is 30 m (98.4 ft).

⚠WARNING

Maximum connected load on the relay is 30 V DC, 1 A.

Relay Jumper

3-pin relay jumper for enabling power to auxiliary equipment via the Relay connector. Inserting the jumper between 12 V or 24 V to COM causes the internal voltage to be connected to the COM terminal of the relay.

- +12 V
- Relay COM
- +24 V

Function	Pin	Notes	Specifications
+12 V	+12 V	Use jumper to connect power out to Relay COM	+12 V DC
Relay COM	COM	Output power to auxiliary equipment when jumper is used	
+24 V	+24 V	Use jumper to connect power out to Relay COM	+24 V DC

12/24 V DC Out Power Connector

3-pin terminal block for:

- 0 V REF
- 12 V DC OUT
- 24 V DC OUT



Function	Pin	Notes	Specifications
0 V REF	1		0 V DC
12 V DC OUT	2	For powering auxiliary equipment.	See <i>Technical specifications</i>
24 V DC OUT	3	For powering auxiliary equipment.	See <i>Technical specifications</i>

Important

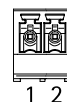
The recommended maximum cable length is 30 m (98.4 ft).

Important

The output circuits in this section are NEC Class 2 power limited.

DC In Power Connector

2-pin terminal block for DC power input. Use a Class 1 electrical energy source (ES1) or a Safety Extra Low Voltage (SELV) compliant limited power source (LPS) with either a rated output power limited to ≤ 100 W or a rated output current limited to ≤ 5 A at ≤ 100 W.



AXIS A9161 Network I/O Relay Module

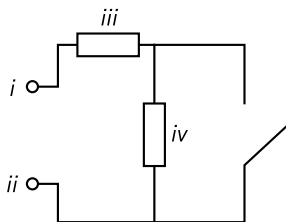
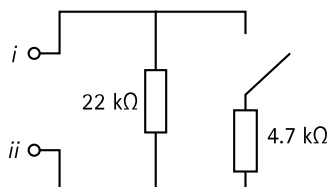
Technical specifications

Function	Pin	Notes	Specifications
0 V REF	1		0 V DC
DC input	2	For powering controller when not using Power over Ethernet. Note: This pin can only be used as power in.	8–28 V DC, max 26 W

Connection Diagrams

Supervised Inputs

To use supervised inputs, install end of line resistors according to any of the options in the diagrams below.



i Input

ii 0 V DC (-)

iii = *iv* 1 kΩ, or 2 kΩ, or 4 kΩ, or 10 kΩ

Note

It is recommended to use twisted and shielded cables. Connect shielding to 0 V DC.

