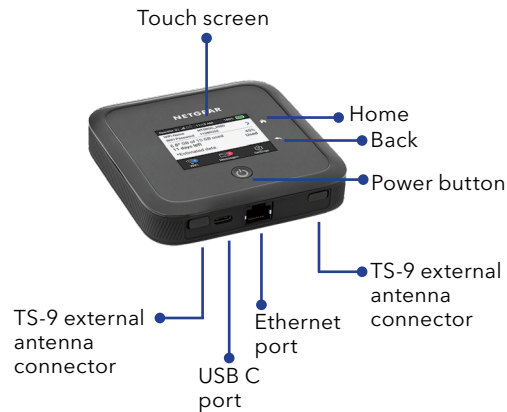# Quick Start

NIGHTHAWK® M5
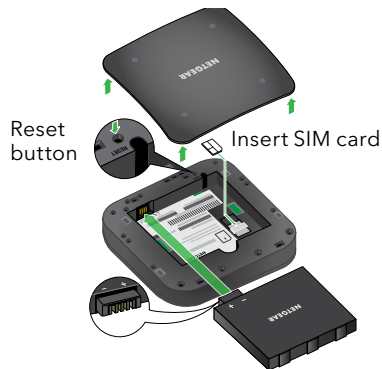
5G Mobile Router

NETGEAR®

What's in the box

- Nighhawk M5 5G Mobile Router
- Battery cover
- Battery
- USB Type-C cable
- AC power adapter
- Quick start guide

Get to know your Mobile Router

Touch screen

Home
Back
Power button

TS-9 external antenna connector

TS-9 external antenna connector

Ethernet port

USB C port

Install the battery

1. Insert the battery.

Reset button

Insert SIM card

2. Install the back cover.

The battery is partially charged. To fully charge it, connect the USB cable to the mobile router and then plug it into either:
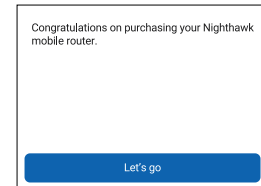
- A wall socket, using the wall charger (faster charge option)
- The USB port on your laptop

Note: The SIM card must be activated with a data plan with your operator.
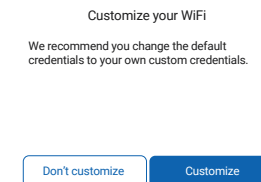
Set up Your Mobile Router

1. Press and hold the **Power** button for two seconds.

   To better safeguard your network, the first time you turn on your mobile router, you are asked to set up your login credentials.
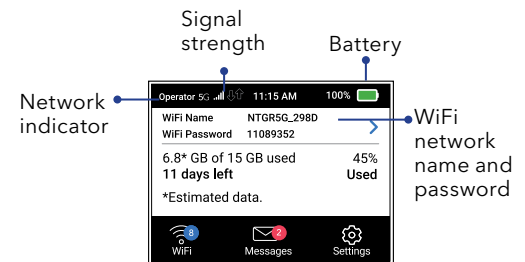

   Congratulations on purchasing your Nighthawk mobile router.

   Let's go

2. Follow the onscreen instructions to customize your mobile router settings.

   Customize your WiFi

   We recommend you change the default credentials to your own custom credentials.

   Don't customize   Customize

Home screen

The Home screen displays the mobile router's WiFi network name and password. The network indicator lets you know which wireless network you are connected to.

Signal strength

Battery

Network indicator

WiFi network name and password

Operator 5G 11:15 AM 100%
WiFi Name   NTGR5G_298D
WiFi Password 11089352
6.8* GB of 15 GB used   45%
11 days left   Used
*Estimated data.
WiFi   Messages   Settings

Note: The appearance of your home screen depends on the model.

Connect to the Internet

Note: The mobile router's Home screen displays the WiFi network name and password. The screen goes dark to save power. Press and release the **Power** button to wake the screen.

On your laptop or other WiFi device

1. Open your WiFi network connection manager.
2. Find your mobile router's WiFi network name (NTGR-XXXX) and connect.
3. Enter your mobile router's WiFi password.
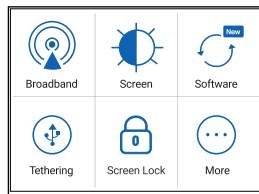4. Launch your Internet browser.

Change the WiFi band

1. On the home screen, tap the **WiFi** icon.
2. Tap **Band**.
3. Select the 2.4 GHz, 5 GHz, or dual WiFi band.

LCD Settings

View or change the settings

On the home screen, tap the Settings icon.

Support

For additional information, visit *netgear.com/support*.

Compliance

For regulatory compliance information including the EU Declaration of Conformity, visit *https://www.netgear.com/about/regulatory/* to access the full user manual and to download firmware updates.

See the regulatory compliance document before connecting the power supply.
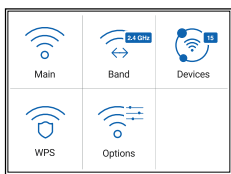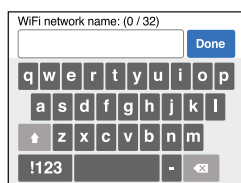
LCD WiFi Manager

You can manage the WiFi network and change the WiFi settings from the LCD screen.

Change the WiFi network name and password

1. On the home screen, tap the **WiFi** icon.

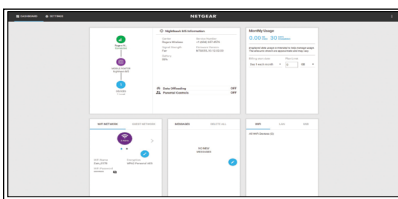2. Tap **WiFi** and then select from the available WiFi networks.

3. Tap **WiFi Name** and enter your changes.
4. Tap **WiFi Password** and enter your changes.

WiFi Manager

You can use a browser to view and change the mobile router settings.

Log In

1. On your mobile router, go to the LCD Settings screen, tap the **More** icon. Then tap **Device Information** and look for the WiFi Manager URL.
2. On the WiFi device that is connected to your mobile router, type the WiFi Manager URL in the browser bar.
3. Log in as administrator. The default login is printed on the product label.

Download the NETGEAR Mobile app

Use the NETGEAR Mobile app to change your WiFi network name and password. You can also use it to play and share media, and enable the travel router feature.

1. Connect your mobile device to the Internet.
2. Download the NETGEAR Mobile app from *netgear.com/mobileapps.*