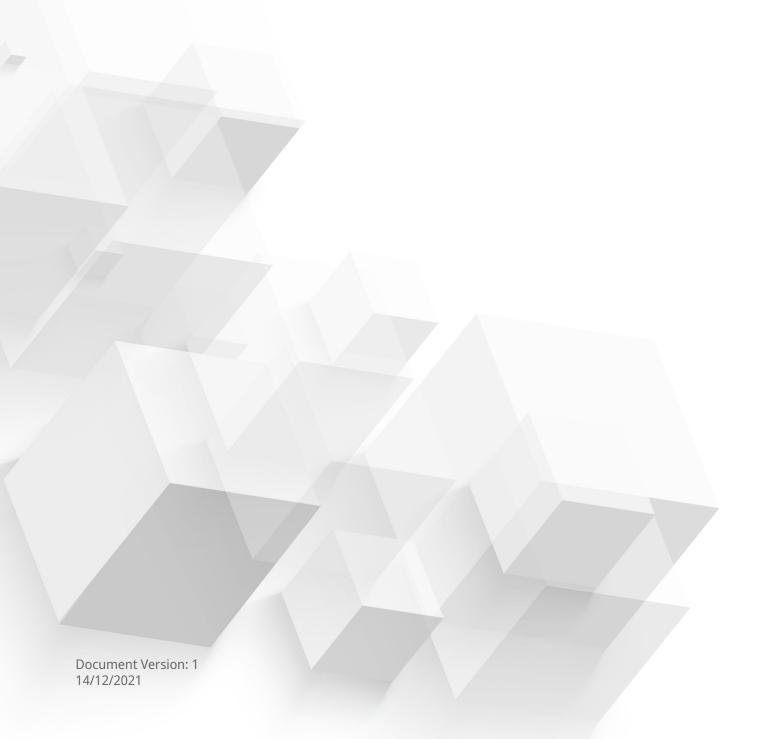


# **QSW-M5216-1T**

**User Guide** 



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# 1. Preface

### **About This Guide**

This guide provides information on the QNAP QSW-M5216-1T network switch and step-by-step instructions on installing the hardware. It also provides instructions on basic operations and support information.

### **Audience**

This document is intended for consumers and storage administrators. This guide assumes that the user has a basic understanding of storage and backup concepts.

### **Document Conventions**

Symbol	Description	
	Notes provide default configuration settings and other supplementary information.	
1	Important notes provide information on required configuration settings and other critical information.	
	Tips provide recommendations or alternative methods of performing tasks or configuring settings.	
A	Warnings provide information that, when ignored, may result in potential loss, injury, or even death.	

# 2. Product Overview

This chapter provides basic information about the QNAP device.

#### **About the QSW-M5216-1T**

The QSW-M5216-1T is a Layer 2 web managed switch that features sixteen 25 GbE SFP28 ports and one 10GBASE-T port for high-speed data transfer. The compact form factor allows simple branch deployment and allows you to manage switch operations using the QNAP Switch System (QSS).

# **Hardware Specifications**



#### Warning

If your QNAP product has hardware defects, return the product to QNAP or a QNAP-authorized service center for maintenance or replacement. Any attempt to repair or perform maintenance procedures on the product by you or an unauthorized third party invalidates the warranty.

QNAP is not responsible for any damage or data loss caused by unauthorized modifications and installation of unsupported third-party applications. For details, see the QNAP Warranty Terms and Conditions.



#### Tip

Model specifications are subject to change without prior notice. To see the latest specifications, go to <a href="https://www.qnap.com">https://www.qnap.com</a>.

Ordering P/N	СРИ	Power supply
QSW-M5216-1T	Marvell ® ARMADA ® 88F6821	Single

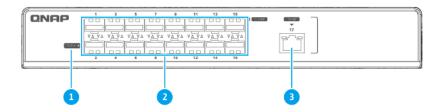
Component	QSW-M5216-1T
Processor	
CPU	Marvell ® ARMADA ® 88F6821
Frequency	Dual-core 2.0 GHz
Architecture	ARM 32-bit
Network	
25 Gigabit network interface	16 x 25 GbE SFP28
10 Gigabit network interface	1 x 10GbE RJ45
Interface	
Buttons	Switch reset button
Dimensions	
Form factor	Compact
Dimensions (H x W x D)	43.5 x 285 x 237.7 mm (1.70 x 11.22 x 9.35 in)
Net weight	2.15 kg (4.73 lbs)
Operating temperature	0°C to 40°C (32°F to 104°F)
Relative humidity	Non-condensing relative humidity: 5% to 95%
	Wet-bulb temperature: 27°C (80.6°F)

# **Package Contents**

Item	Quantity
QSW-M5216-1T	1
Power cord	1
Screws for rackmount brackets	6
Rackmount brackets	2
Rubber feet	4
Quick Installation Guide (QIG)	1

# Components

# **Front Panel**



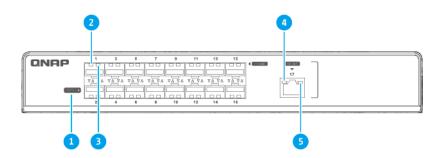
No.	Component	No.	Component
1	Switch status LED	3	10GBASE-T port (RJ45)
2	25 Gigabit SFP28 ports	-	-

# **Rear Panel**



No.	Component	No.	Component
1	Power input	4	Reset button
2	Management port	5	Kensington security slot
3	Console port	-	-

# **Front Panel LEDs**



No.	Component	No.	Component
1	Switch status LED	4	10GBASE-T link (left) LED
2	25 Gigabit SFP28 link (left) LED	5	10GBASE-T link (right) LED

No.	Component	No.	Component
3	25 Gigabit SFP28 link (right) LED	-	-

# 3. Installation and Access

This chapter provides specific hardware installation and switch access steps.

# **Installation Requirements**

Category	Item	
Environment	• Room temperature: 0°C to 40°C (32°F to 104°F)	
	Non-condensing relative humidity: 5% to 95%	
	• Wet-bulb temperature: 27°C (80.6°F)	
	Flat, anti-static surface without exposure to direct sunlight, liquids, or chemicals	
	Free from objects that may obstruct the switch ventilation or apply pressure to the switch or power cord.	
Hardware and peripherals	Computer or NAS	
	Network cable	
Tools	Phillips #1 or #2 screwdriver	
	Flat head screwdriver	
	Anti-static wrist strap	

# **Setting Up the Switch**

- **1.** Place your switch in an environment that meets the requirements. For details, see Installation Requirements.
- **2.** Install the switch on a rack. You can find installation information in the rail kit package.
- **3.** Power on the switch. For details, see Rear Panel.
- **4.** Connect the switch to a computer or network. For details, see Connecting the Switch to a Computer or Network.
- 5. Log in to QSS.

### **Connecting the Switch to a Computer or Network**

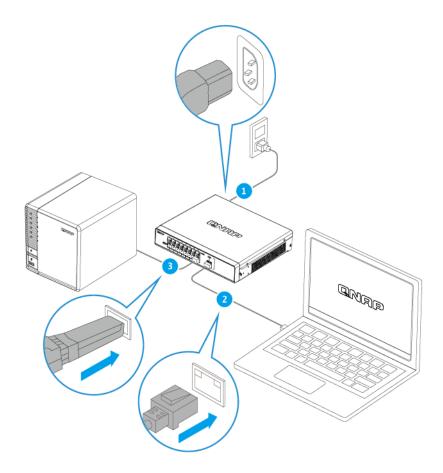
You can connect the QSW-M5216-1T can be connected to a computer or local area network. For details, see the following topics:

- Connecting the Switch to a Computer
- Connecting the Switch to a Network

### Connecting the Switch to a Computer

Connecting the switch to a QNAP NAS allows you to expand storage capacity and backup data to another NAS through network cable connections to a PoE or host port on the switch. However, you must connect the switch to a computer to configure the settings.

- **1.** Power on the switch.
- **2.** Connect the switch to a computer.
  - **a.** Connect a network cable to the host port on the switch.
  - **b.** Connect the network cable to a Gigabit network port on the computer.



- **3.** Verify that the computer recognizes the switch.
  - **a.** Open Qfinder Pro on the host computer.



To download Qfinder Pro, go to https://www.qnap.com/utilities.

**b.** Locate the switch on the list.

# **Connecting the Switch to a Network**

You can connect the switch to the local area network through the host port or a PoE port.

- 1. Power on the switch.
- **2.** Connect the switch to your local area network using the host port.
- **3.** Run Qfinder Pro on a computer that is connected to the same local area network.



To download Qfinder Pro, go to https://www.qnap.com/utilities.

- **4.** Locate the switch in the list and then double-click the name or IP address. The QSS login screen appears.
- **5.** Enter your QSS login information.
- **6.** Click **Log In**.

#### **Switch Access**

Method	Description	Requirements
Web browser	You can access the switch using any computer on the same network if you have the following information:	Computer that is connected to the same network as the switch
	Switch name (Example: http:// example123/) or IP address	Web browser
	Login credentials of a valid user account	
	For details, see Accessing the Switch Using a Browser	
Qfinder Pro Qfinder Pro is a desktop utility that enables you to locate and access QNAP devices on a specific network. The utility supports Windows, macOS, Linux, and Chrome OS.		Computer that is connected to the same network as the switch
	For details, see Accessing the Switch Using Offinder Pro.	Web browser
	Quinder 110.	Qfinder Pro

# **Accessing the Switch Using a Browser**

You can access the switch using any computer on the network if you know its IP address and the login credentials of a valid user account. QNAP switches support DHCP client configuration by default for IP assignment. When connected to a network, the switch automatically obtains an IP address from a DHCP server.



- If you do not know the IP address of the switch, can locate it using Qfinder Pro.
- If the switch is not connected to a DHCP supported network, you can access the switch web interface by changing the IP address of the computer to 169.254.100.102.
- The default IP address of the switch is 169.254.100.101.
- **1.** Verify that your computer is connected to the same network as the switch.
- **2.** Open a web browser on your computer.

- **3.** Type the IP address of the switch in the address bar. The QSS login page appears.
- **4.** Specify the default username and password.

Default Username	Default Password	
admin	The MAC address of the switch image omitting any punctuation and capitalizing any letters.	
	Tip For example, if the MAC address is 00:0a:0b:0c:00:01, the default password is 000A0B0C0001. You can find the MAC address using Qfinder Pro. It is also printed on a sticker on the device as "MAC".	
	Note You are prompted to change the password after logging in for the first time. QNAP strongly recommends changing the password after first time login for security reasons.	

#### 5. Click Login.

The QSS desktop appears.



After setting up the switch, ensure that you change the IP address of the computer to the original configuration.

# **Accessing the Switch Using Qfinder Pro**

**1.** Install Qfinder Pro on a computer that is connected to the same network as the switch.



To download Qfinder Pro, go to https://www.qnap.com/en/utilities.

- **2.** Open Qfinder Pro. Qfinder Pro automatically searches for all QNAP devices on the network.
- **3.** Locate the switch in the list, and then double-click the name or IP address. The QSS login screen opens in the default web browser.
- **4.** Specify the default username and password.

Default Username	Default Password	
admin	The MAC address of the switch image omitting any punctuation and capitalizing any letters.	
	Tip For example, if the MAC address is 00:0a:0b:0c:00:01, the default password is 000A0B0C0001. You can find the MAC address using Qfinder Pro. It is also printed on a sticker on the device as "MAC".	

5. Click Login.

The QSS desktop appears.

# **4. Basic Operations**

This chapter describes basic switch operations.

### **LEDs**

LEDs indicate system status and related information when the switch is powered on. The following LED information applies only when the switch is connected to the network.

For details on the location of the LEDs, see Front Panel LEDs.

LED	Status	Description	
System Status	Green	The device is ready.	
	Flashes green	The device is being initialized.	
		The firmware is being updated.	
		Note When updating the firmware, do not remove the power cord or USB cable, and do not force-exit the application.  • The device is being reset.	
	Red	A fatal device error occurred.	
	Off	The device is powered off.	
25 Gigabit	Green	The link speed is operating at 25 Gbps.	
SFP28 link (left)	Flashes green	Data is being transmitted.	
	Off	There is no network connection.	
25 Gigabit	Orange	The link speed is operating at 10 or 1 Gbps.	
SFP28 link	Flashes orange	Data is being transmitted.	
(right)	Off	There is no network connection.	
10GBASE-T RJ45	Green	The link speed is operating at 10 Gbps.	
link (left)	Flashes green	Data is being transmitted.	
	Off	There is no network connection.	
10GBASE-T RJ45 link (right)	Orange	The link speed is operating at 5 Gbps, 2.5 Gbps, 1Gbps, or 100 Mbps.	
	Flashes orange	Data is being transmitted.	
	Off	There is no network connection.	

# **Reset Button**

Operation	User Action	Result
Basic system reset	Press and hold the button for 5 seconds.	The following settings are reset to default:
		<ul> <li>System administrator password: The default password is the first MAC address in uppercase letters without special characters. For example, if the first MAC address is 00-08-9B- F6-15-75, then the admin password would be 00089BF61575.</li> </ul>
		Note You can find the first MAC address with Qfinder Pro or attached to a label on the device listed as MAC1.
		The admin account is automatically enabled
Advanced system reset	Press and hold the button for 10 seconds.	The default factory settings are restored.

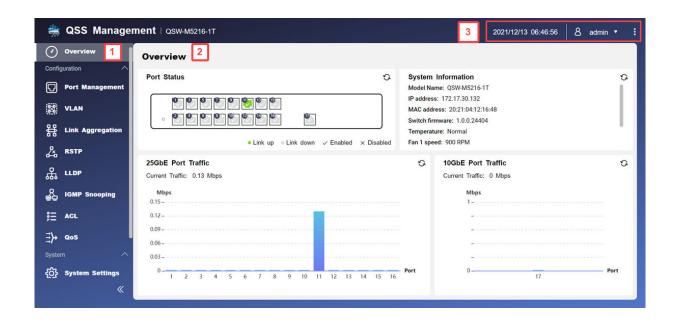
# **5. QSS**

# **About QSS**

QSS is a centralized management tool for your managed QNAP switch devices.

### **Parts of the User Interface**

The QSS user interface has three main areas.



Label	Area	Description
1	Menu	The menu has two sections: Configuration and System  Click or to expand or collapse the menu.
2	Main panel	The main panel displays the selected screen.
3	Toolbar	The toolbar displays the following information:
		The date and time configured in <b>System Settings</b> > <b>Time</b> .
		• [USER_NAME]: Click to access the Log out button.
		· :: Click to view the following:
		Restart Switch: Restarts the switch
		Language: Opens a list of supported languages and allows you to change the language of the operating system
		About: Displays the following information:
		Hardware model
		Version number

# **Getting Started**

- Log in to the switch as an administrator.
   The default administrator account is admin.
   For details, see Switch Access.
- **2.** Configure the system settings. For details, see System Settings.
- **3.** Configure port settings and other network settings. For details, see Network Management.

# 6. Network Management

This section describes how to use the QSS network settings to configure the switch. Basic network configuration of the switch includes port management, VLAN configuration, configuration of various protocols, and traffic management via Quality of Service (QoS) and Access Control Lists (ACLs).

#### **Dashboard**

The dashboard opens to the configuration section of QSS. Click the drop-down menu in the dashboard to view port status, VLAN status, link aggregation status, and port traffic for all ports.

You can also delete user-configured network settings and monitor network settings of the switch.

# **Configuring Port Settings**

- 1. Log in to QSS.
- 2. Go to Configuration > Port Management .
- 3. Go to Port Configuration.
- **4.** Identify a port.
- **5.** Configure the settings.

Setting	Description	
State	Controls the operation status for a port	
Speed	Specifies the maximum speed at which a port can operate.	
Flow Control	Controls the flow control status for a port	
	Important Flow Control is not supported when the port speed is set to HDX.	

6. Click Save.

QSS saves the settings.

# Adding a VLAN

A virtual LAN (VLAN) groups multiple network devices together and limits their broadcast domain. Members of a VLAN are isolated and network traffic is only sent between group members

Each VLAN is assigned a specific VLAN identification number. The VLAN screen displays information about existing VLANs and provides access to VLAN configuration options.

- **1.** Log in to QSS.
- 2. Go to Configuration > VLAN.
- 3. Click Add. The Add VLAN window opens.
- **4.** Specify a VLAN ID.
- **5.** Select ports to include in the VLAN.

Only tagged ports can belong to multiple VLANs.

6. Click Save.

QSS adds the VLAN.

# **Configuring a Link Aggregation Group**

Link Aggregation Control Protocol (LACP) allows you to combine multiple network adapters into a single logical network interface. This ensures increased throughput and provides redundancy. In case of port failure, traffic continues on the remaining ports.

The Link Aggregation page displays information about existing link aggregation groups and provides access to configuration options.

- 1. Log in to QSS.
- 2. Go to Configuration > Link Aggregation .
- **3.** Identify a group.
- 4. Click 亿. The **Edit Group** window opens.
- **5.** Configure the group settings.

Setting	Description
Mode	Controls the link aggregation mode for the group
	Important Enable Link Aggregation before connecting cables to the switch to avoid creating a data loop.
Port Configuration	Specifies which ports are included in the group
	Note You can add up to four ports in a group.

6. Click Save.

QSS updates the group settings.

# **Managing Rapid Spanning Tree Protocol (RSTP) Settings**

RSTP provides rapid convergence of the spanning tree and builds a loop-free topology for the switch network. RSTP allows you to enable backup links in case an active link fails.



- RSTP is disabled by default.
- The default bridge priority for the switch is 32768.

# **Configuring the RSTP Status**

1. Log in to QSS.

- 2. Go to Configuration > RSTP.
- **3.** Change the RSTP control status.

Toggle Setting	Description	
	Enables the RSTP function	
	Disables the RSTP function	

4. Click Save.

QSS saves the setting.

# **Setting Bridge Priority**

You can configure the RSTP bridge priority of the switch in the RSTP configuration field.

- 1. Log in to QSS.
- 2. Go to Configuration > RSTP > RSTP Configuration .
- 3. Enable RSTP.



#### Note

For details, see Configuring the RSTP Status.

**4.** Select the RSTP bridge priority from the drop-down list.



The default priority is 32768 and it is recommended that you set the bridge priority to zero for root bridge priority.

5. Click Save.

QSS updates the RSTP bridge priority.

### **Configuring the LLDP Status**

The Link Layer Discovery Protocol (LLDP) uses periodic broadcasts to advertise device information over the network and discover neighboring devices. This protocol operates by establishing a distributed database and gathering information from neighboring ports connected by a network link.

The **LLDP** page displays information about detected devices and allows you to enable and disable LLDP.

- 1. Log in to QSS.
- 2. Go to Configuration > LLDP.
- **3.** Change the LLDP control status.

Toggle Setting	Description	
	Enables the LLDP function	
	Disables the LLDP function	

4. Click Save.

QSS saves the setting.

# **Adding a Static MAC Address**

The MAC address table tracks MAC addresses and forwards associated unicast traffic through specific ports.

- **1.** Log in to QSS.
- 2. Go to Configuration > LLDP > MAC Address Table .
- **3.** Specify the aging time for the MAC table.



You can configure the amount of time that an entry remains in the MAC table.

4. Click Add.

The Add Static MAC Address window opens.

- **5.** Configure the MAC address settings.
  - a. Specify a VLAN ID.
  - **b.** Specify a MAC address.
  - **c.** Select at least one port.
- 6. Click Save.

The Add Static MAC Address window closes.

QSS adds the MAC address.

# **Configuring IGMP Snooping**

The Internet Group Management Protocol (IGMP) manages membership to IP multicast groups. IP hosts and adjacent multicast routers use IGMP to establish multicast group memberships.

The **IGMP Snooping** page displays information about detected IGMP groups and provides access to IGMP snooping configuration options.

- 1. Log in to QSS.
- 2. Go to Configuration > IGMP Snooping.
- 3. Click QSS enables IGMP snooping.
- **4.** Configure the IGMP settings.

Setting	Description
Multicast flood blocking	Blocks multicast flooding from unknown sources
Router Port	Specifies which ports to use as the router port for the VLAN After receiving an IGMP packet, QSS forwards the traffic through the selected router ports.
Fast Leave	Specifies the ports that support the IGMP v2 Fast Leave feature After receiving an IGMP leave message, QSS stops forwarding multicast traffic to the selected Fast Leave ports.

#### 5. Click Save.

QSS saves the IGMP settings.

### **Managing Access Control List (ACL) Entries**

Access control lists allow you to handle network traffic in a switch by using controlled rule sets. Each ACL rule is specific to a user-created set of conditions that a data packet must meet to match the rule. In the instance that a data packet has no ACL rule match, the switch applies the default rule. Otherwise, the switch matches the data packet to the rule and permits or denies the packet.

You can use ACLs to control host access to different parts of a network or to control traffic forwarding or blocking at the switch level.

### Adding an IP Address-based ACL Rule

- 1. Log in to QSS.
- 2. Go to Configuration > ACL > By IP Address .
- 3. Click Add. The Add ACL - IP Address window opens.
- **4.** Configure the ACL settings.

Setting	User Action
ACL No.	Specify a number between 1 and 255
Source	
IP Address	Specify the source IP address
Subnet Mask	Specify the source subnet mask
Destination	
IP address	Specify the destination IP address
Subnet Mask	Specify the destination subnet mask
Port	Select <b>All</b> to select all ports or you can configure the IP address-based ACL rule on specific ports by clicking the port checkbox.
Permission	Select one of the following:
	Allow     Deny

#### 5. Click Save.

QSS adds the IP address-based ACL rule.

# Adding a MAC Address-based ACL Rule

- 1. Log in to QSS.
- 2. Go to Configuration > ACL > By MAC Address .
- 3. Click Add. The Add ACL - MAC Address window opens.
- **4.** Configure the ACL settings.

User Action
Specify a number between 1 and 255
Specify the source MAC address
Specify the destination MAC address
Select <b>All</b> to select all ports or you can configure the IP address-based ACL rule on specific ports by clicking the port checkbox.
Select one of the following:
Allow     Deny

#### 5. Click Save.

QSS adds the MAC address-based ACL rule.

# **Configuring QoS Settings**

Quality of service (QoS) improves network traffic shaping by classifying and prioritizing different network devices and packets.

- 1. Log in to QSS.
- 2. Go to Configuration > QoS.
- 3. Select the QoS mode.

Mode	Description
Port-based	Prioritizes traffic for each port
VLAN-based	Prioritizes traffic for each VLAN

**4.** Configure the priority.



Larger numbers are given greater priority.

5. Click Save.

QSS updates the QoS settings.

# **Configuring CoS Priority for QoS**

CoS (Class of Service) is a 3-bit field in a frame Ethernet header. The CoS value determines which queue the traffic is forwarded to, based on CoS value (0-7).

- 1. Log in to QSS.
- 2. Go to Configuration > QoS.
- 3. Identify a port.
- **4.** Click under CoS Inspection.

QSS enables CoS inspection on the port.

- 5. Click Edit CoS Inspection.
- **6.** Assign a priority value between 1 and 8 to the CoS value.
- 7. Click Save. QSS updates the priority queue of the CoS value.
- 8. Click Save.

QSS updates the QoS information.

# **Configuring DSCP Priority for QoS**

DSCP (Differentiated Services Code Point) is a 6-bit field in a packet IP header that is used to classify a packet. The DSCP value determines which queue the packet is forwarded to, based on the priority assigned to the DSCP value (0-63).

- 1. Log in to QSS.
- 2. Go to Configuration > QoS.
- 3. Identify a port.
- **4.** Click under DSCP Inspection. QSS enables DSCP inspection on the port.
- 5. Click Edit DSCP Inspection.
- **6.** Assign a priority value between 1 and 8 to the DSCP value.
- 7. Click Save. QSS updates the priority queue of the DSCP value.
- 8. Click Save.

QSS updates the QoS information.

# **Deleting a Network Setting**

- **1.** Log in to QSS.
- **2.** Go to **Configuration**.
- **3.** Select a network setting.



Deleting network settings is applicable only to ACL rules, link aggregation groups, static MAC addresses, and VLANs.

4. Click 🛈. A confirmation message appears.

5. Click Delete.

QSS deletes the network setting.

# **Monitoring Network Settings**

You can monitor the following network settings in the **Configuration** section. These settings can be used to monitor and diagnose switch operations.

- **1.** Log in to QSS.
- **2.** Go to **Configuration**.
- **3.** Select a network setting.

Setting	Description
IGMP Snooping Statistics	Go to <b>IGMP Snooping &gt; IGMP Snooping Statistics</b> . Displays statistical information about detected IGMP groups.
LLP Remote Devices	Go to <b>LLDP</b> > <b>LLDP Remote Devices</b> . Displays information about the LLDP-enabled port including system capabilities and remote management IP address. Possible system capabilities include:
	• Bridge
	DOCSIS cable device
	• Repeater
	• Reserved
	• Router
	Station only
	• Telephone
	WLAN access point
	• Other
Port Status	Go to <b>Port Management</b> > <b>Port Status</b> to view the following port status information:
	Port number
	Port link status
	• Port state
	Port speed
	Flow control
Port Statistics	<ul> <li>a. Go to Port Management &gt; Port Statistics to view the statistics of the network ports.</li> </ul>
	b. Click to change the viewing option to List View.

# 7. System Management

The **System** section provides access to device configuration options.

# **System Settings**

The System Settings menu contains system configuration options such as system information, IP information, password settings, secure connection settings, and time settings for the switch.

### **Changing the Switch Name**

- 1. Log in to QSS.
- 2. Go to System > System Settings > System Information .
- 3. Click 亿.
- **4.** Specify the device name: Requirements:
  - Length: 1-14 characters
  - Valid characters: A-Z, a-z, 0-9
  - Valid special characters: Hyphen (-)
- 5. to confirm the device name.

QSS updates the switch name.

# **Configuring the Switch IP Information**

- **1.** Log in to QSS.
- 2. Go to System > System Settings > IP.
- **3.** Select a network configuration setting.

Setting	Description	
Automatically obtain IP & DNS	If the network supports DHCP, the adapter automatically obtains the IP address and network settings.	
Manually set the IP & DNS	Manually assign a static IP address. You must specify the following information:	
	Fixed IP Address	
	Subnet Mask	
	Default Gateway	
	Note The default gateway IP address for the switch is optional.	

4. Click Save.

A confirmation message appears.

5. Click Yes.

QSS updates the IP information.



Use Qfinder Pro to locate the switch and log in to QSS.

# **Updating the Switch Password**

- 1. Log in to QSS.
- 2. Go to System > System Settings > Password .
- **3.** Specify a new password.



Click <sup>®</sup> to make the password visible.

Setting	User Action	
Current password	Specify the current password of the device	
New password	Specify a password that contains 8 to 20 ASCII characters	
Confirm new password	Reenter the new password	

4. Click Save.

QSS logs you out of the switch interface. You can access the switch with the new password.

# **Configuring Time Settings**



You must configure the system time correctly to avoid the following issues.

- When using a web browser to connect to the device or save a file, the displayed time of the action is incorrect.
- Event logs do not reflect the exact time that events occurred.
- Scheduled tasks run at the wrong time.
- 1. Log in to QSS.
- 2. Go to System > System Settings > Time .
- **3.** Specify the time zone.
- **4.** Specify the time configuration.

Setting	Description	
Manual configuration	Specify the date and time.	
Synchronize with internet time server	Ensure that your device is connected to the Internet, and then specify the following information:	
	<b>Server</b> : Name of the Network Time Protocol (NTP) server Examples: time.nist.gov, time.windows.com	

5. Click Save.

QSS updates the time settings.

### **Backing Up System Settings**

- **1.** Log in to QSS.
- 2. Go to System > System Settings > Backup & Restore .
- 3. Click Backup.

The device exports the system settings as a BIN file and downloads the file to your computer.

# **Restoring System Settings**



#### Warning

If the selected backup file contains user or user group information that already exists on the device, the system will overwrite the existing information.

- 1. Log in to QSS.
- 2. Go to System > System Settings > Backup & Restore . A file explorer window opens.
- 3. Click Browse.
- **4.** Select a valid BIN file that contains the device system settings.
- 5. Click Restore.

QSS restores the switch settings.

# **Resetting the Switch Password**

- 1. Log in to QSS.
- 2. Go to System > System Settings > Backup & Restore .
- 3. Go to System > System Settings > Backup & Restore .
- 4. Click Password Reset.

QSS resets the switch password.

Default Username	Default Password
admin	The MAC address of the switch image omitting any punctuation and capitalizing any letters.
	Tip For example, if the MAC address is 00:0a:0b:0c:00:01, the default password is 000A0B0C0001. You can find the MAC address using Qfinder Pro. It is also printed on a sticker on the device as "MAC".

### **Resetting the Switch to Factory Settings**

Resetting the switch deletes the data stored on the device and restores the switch to the default factory settings.



#### Tip

You can also reset the switch to factory defaults by pressing and holding the physical reset button for 10 seconds.

- 1. Log in to QSS.
- 2. Go to System > System Settings > Backup & Restore.
- 3. Click Factory Reset. A confirmation message appears.
- 4. Click Yes.

QSS resets the switch to the factory default settings.

Default Username	Default Password	
admin	The MAC address of the switch image omitting any punctuation and capitalizing any letters.	
	<b>Tip</b> For example, if the MAC address is 00:0a:0b:0c:00:01, the default password is 000A0B0C0001. You can find the MAC address using Qfinder Pro. It is also printed on a sticker on the device as "MAC".	

# **Enabling Secure Connection (HTTPS)**

- 1. Log in to QSS.
- 2. Go to System > System Settings > HTTPS.
- 3. Select Enable Secure Connection.
- 4. Select a TLS version.



Select the latest version of TLS to maximize system security. Ensure that your system meets the TLS requirements to avoid compatibility issues.

5. Optional: Select Force secure connections only.



After enabling this setting, you can only access the web administration page via HTTPS.

6. Click Save.

QSS saves the secure connection settings.

#### **Restarting the Switch**

1. Log in to QSS.

- 2. Click located on the upper-right corner of the page.
- 3. Click Restart Switch. A confirmation message appears.
- 4. Click Yes.

QSS restarts the switch.

# **Viewing the Switch Information**

To view the hardware and system information of the switch, go to **System > System Information** .

The screen provides the following information.

Information	Description
Switch name	Displays the default or modified name of the device
Model name	Displays the model name of the switch
MAC address	Displays the MAC address of the switch image
IP address	Displays the DHCP or static IP address of the switch
System uptime	Displays how long the system has been operational
Current firmware version	Displays the firmware image version of the switch

# **Firmware Update**

QNAP recommends keeping your device firmware up to date. This ensures that your device can benefit from new QSS software features, security updates, enhancements, and bug fixes.

You can update the NAS firmware using one of the following methods:

Update Method	Description
Using <b>Live Update</b>	Firmware updates are automatically detected by QSS and installed onto your device. For details, see Checking for Live Updates.
Using <b>Firmware Update</b>	You can check for latest device firmware updates on the QNAP website, download the firmware update to a computer, and manually install the firmware update onto your device. For details, see Updating the Firmware Manually.

### **Firmware Requirements**

Your device must meet the following requirements to perform a firmware update:

Settings	Requirements	
Hardware settings	A computer	
	Note A computer is required for updating the firmware manually or through Qfinder Pro.  Ethernet cables	
	Note QNAP recommends updating the firmware using wired Ethernet connections to ensure your network connection is reliable during firmware updates.	
Backup system settings	QNAP recommends backing up the system settings to your computer before updating the firmware. For details, see Backing Up System Settings.	
Administrator privileges	You must be a switch administrator or have admin privileges to update the firmware.	
Stop switch operations	QNAP recommends stopping all other switch operations before the firmware update. The switch must be restarted for the firmware update to take effect and may disrupt ongoing switch services or operations.	
Device model name	Ensure you have the correct switch model name. You can find the switch model name using the following methods:	
	Locate the model name on a sticker on the bottom or rear of your device.	
	Log on to your device to find the model name.	
Firmware version	If you are updating the firmware using <b>Firmware Update</b> or Qfinder Pro, ensure the selected firmware version is correct for your device model.	

# **Checking for Live Updates**



#### Warning

- To prevent data loss, QNAP recommends backing up all data on your device before updating the firmware. For details about data backup, see Backing Up System Settings.
- Do not power off your device during the firmware update process.



#### **Important**

- Make sure you review through the Firmware Requirements before updating the
- The update may require several minutes or longer, depending on your hardware configuration and network connection.
- 1. Log in to QSS.
- 2. Go to System > Firmware Update > Live Update .

#### 3. Click Check for update.

QSS checks for available firmware updates. You can choose to update QSS if there is an available update.

#### 4. Click Update System.

A confirmation message appears.

5. Click Update.

QSS updates the firmware.

# **Updating the Firmware Manually**



#### Warning

- To prevent data loss, QNAP recommends backing up all data on your device before updating the firmware. For details about data backup, see Backing Up System
- Do not power off your device during the firmware update process.



#### **Important**

- Make sure you review through the Firmware Requirements before updating the
- The update may require several minutes or longer, depending on your hardware configuration and network connection.
- **1.** Download the device firmware.
  - a. Go to http://www.qnap.com/download.
  - **b.** Select the product type.
  - **c.** Select your device model.
  - **d.** Read the release notes and confirm the following:
    - The device model matches the firmware version.
    - Updating the firmware is necessary.
    - Check for any additional firmware update setup instructions.
- **2.** Ensure that the product model and firmware are correct.
- **3.** Select the download server based on your location.
- **4.** Download the firmware package.
- 5. Click Browse.
- **6.** Select a folder.
- **7.** Save the downloaded firmware package.
- **8.** Extract the firmware image file.
- 9. Log in to QSS.

- **10.** Go to **System > Firmware Update > Firmware Update** .
- **11.** Click **Browse** and then select the extracted firmware image file.
- **12.** Click **Update System**.
  - A confirmation message window appears.

**13.** Click **Update**.

The device is restarted immediately.

# **8. Support and Other Resources**

QNAP provides the following resources:

Resource	URL
Documentation	https://docs.qnap.com
Service Portal	https://service.qnap.com
Downloads	https://download.qnap.com
Community Forum	https://forum.qnap.com

# 9. Glossary

# myQNAPcloud

Provides various remote access services such as DDNS and myQNAPcloud Link

# **Qfinder Pro**

QNAP utility that lets you locate and access QNAP NAS devices in your local area network

# **QSS**

QNAP switch management application

# QuNetSwitch

QNAP switch management app that runs on the QTS operating system

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#### **18.** Interpretation of Sections 16 and 17.

If the disclaimer of warranty and limitation of liability provided above cannot be given local legal effect according to their terms, reviewing courts shall apply local law that most closely approximates an absolute waiver of all civil liability in connection with the Program, unless a warranty or assumption of liability accompanies a copy of the Program in return for a fee.

#### **END OF TERMS AND CONDITIONS**

#### **CE Notice**



This device complies with CE Compliance Class A.

#### **FCC Notice**

**FCC Class A Notice** 

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- **1.** This device may not cause harmful interference.
- **2.** This device must accept any interference received, including interference that may cause undesired operation.



#### Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.



#### **Important**

Any modifications made to this device that are not approved by QNAP Systems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

### **EU Directive 2002/96/EC Waste Electronic and Electrical Equipment (WEEE)**



According to the requirement of the WEEE legislation the following user information is provided to customers for all branded QNAP Electronics products subject to the WEEE directive.

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

#### **EU RoHS Statement**

This equipment complies with the European Union RoHS Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment. The directive applies to the use of lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls (PBB), and polybrominated diphenyl ethers (PBDE) in electrical and electronic equipment.

#### **UKCA Notice**



This device complies with the UKCA requirements for products sold in Great Britain.