



## DELL Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

**Brand :** DELL

**Product code:** OT\_10S50S

**Product name :** Upgrade from 1Y Basic Onsite to 5Y Basic Onsite

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Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on-site, usually within 1-2 business days. It's support when and where you need it — convenient for you.

Dell recommends ProSupport Suite - You need more than basic warranty service to keep your remote employees happy and productive. ProSupport for PCs combines 24x7 direct access to in-region IT experts and onsite next-business-day service with AI-driven, intelligent support to allow you to stay ahead of IT issues and employee frustration.

\*Response times may vary by country and location. Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.



Features		Features	
Number of years	5 year(s)	Phone support	✓
Service type	Basic Onsite	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	8x5	Parts replacement	✓
		Compatibility	OptiPlex SFF OptiPlex Micro MFF OptiPlex MT

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