



DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

Brand : DELL

Product code: O5M5_3OS5PSP

Product name : Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

- 24x7 direct access to in-region ProSupport engineers
 - Enable SupportAssist for fleet automated issue detection, proactive resolution and alerts
 - Keep your hard drive after replacement to ensure data security
 - Repairs for accidents caused by drops, spills or electrical surges
- Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus:

ProSupport Plus is Dell's most complete support service, it combines 24x7 priority access to expert support, coverage for accidents, hard drive retention, next business day onsite service after remote diagnosis, and proactive monitoring for automated issue identification and notification. It ensures that hardware and software are running smoothly so you can focus on what's important.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 5Y ProSupport Plus. Number of years: 5 year(s), Service time (hours x days): 24x7x365

Features		Features	
Number of years	5 year(s)	Phone support	✓
Service type	ProSupport Plus	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	24x7x365	Parts replacement	✓
		Compatibility	OptiPlex 5000



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