



DELL Upgrade from 1Y Collect & Return to 3Y ProSupport

Brand : DELL

Product code: VN3M3_1CR3PS

Product name : Upgrade from 1Y Collect & Return to 3Y ProSupport

- 24x7 direct access to in-region ProSupport engineers
 - Enable SupportAssist for fleet automated issue detection, proactive resolution and alerts
 - Next business day onsite support after remote diagnosis
- Upgrade from 1Y Collect & Return to 3Y ProSupport

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 1Y Collect & Return to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365



Features		Features	
Number of years	3 year(s)	Phone support	✓
Service type	ProSupport	Web support	✓
Service included	Parts and Labour	Troubleshooting	✓
Service time (hours x days)	24x7x365	Parts replacement	✓
		Compatibility	Vostro 3510 Vostro 3515 Vostro 3525

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