



## DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport

**Brand :** DELL

**Product code:** 03M3\_30S3PS

**Product name :** Upgrade from 3Y Basic Onsite to 3Y ProSupport



- 24x7 direct access to in-region ProSupport engineers
  - Proactive automated issue detection and alerts with SupportAssist technology
  - Next business day onsite support after remote diagnosis
- Upgrade from 3Y Basic Onsite to 3Y ProSupport

### DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport:

ProSupport provides 24x7 priority access to engineers, onsite service after remote diagnosis and SupportAssist technology with automated issue detection and alerts. Let Dell help reduce any downtime.

\*Availability and terms of Dell Technologies Services vary by region and by product. Contact a sales representative for details.

DELL Upgrade from 3Y Basic Onsite to 3Y ProSupport. Number of years: 3 year(s), Service time (hours x days): 24x7x365

Features	Features
Number of years	3 year(s)
Service type	ProSupport
Service included	Parts and Labour
Service time (hours x days)	24x7x365
	Phone support ✓
	Web support ✓
	Troubleshooting ✓
	Parts replacement ✓

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