



## DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for Infrastructure



**Brand :** DELL

**Product code:** PR350\_3OS3PSP

**Product name :** Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for Infrastructure

- 24/7 Immediate Technical Support Availability and Response Objective
- Predictive hardware anomaly detection
- CloudIQ health and cybersecurity monitoring & analytics
- Mission Critical support
- Service Account Manager
- Proactive system maintenance and more

Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for Infrastructure

**DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for Infrastructure:**

ProSupport Plus for Infrastructure proactively improves the performance and stability of your business-critical systems through proactive, automated support, predictive analytics, and the right expertise for your organization. ProSupport Plus not only gets you back up and running quickly but helps you get ahead of problems before they happen. You'll have the freedom to adopt complex technologies with confidence, knowing we have the expertise and insight to help you be more productive and focus on your goals.

DELL Upgrade from 3Y Next Business Day to 3Y ProSupport Plus for Infrastructure. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features                    |                                    | Features          |                |
|-----------------------------|------------------------------------|-------------------|----------------|
| Number of years             | 3 year(s)                          | Phone support     | ✓              |
| Service type                | ProSupport Plus for Infrastructure | Web support       | ✓              |
| Service included            | Parts and Labour                   | Troubleshooting   | ✓              |
| Service time (hours x days) | 24x7x365                           | Parts replacement | ✓              |
|                             |                                    | Compatibility     | PowerEdge R350 |

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Publication date: 23-JAN-2024. Prints or copies of Information are only valid on the printed Publication date